

List of Terms

Dimension	Characteristic or property of KM Enabler.
Explicit knowledge	Articulated, expressed, and recorded knowledge in the form of words, numbers, codes, video, or audio.
Indicator	An instrument that depicts the condition of a dimension.
KM activity	Activities of knowledge identification, knowledge sharing, knowledge application, and knowledge creation within an organization.
KM Enabler	Factor which is affecting the realization of KM activity.
KM Triad	Socio-technical perspective of knowledge management.
Measurement	The assignment of numbers to objects or events.
Readiness	State of organization preparedness to meet particular situation and carry out a planned sequence of actions.
Tacit knowledge	Unwritten, unspoken, and hidden vast storehouse of knowledge held by practically every normal human being, based on his or her emotions, experiences, insights, intuition, observations and internalized information.