DAFTAR PUSTAKA

Akuntan Online.(2015). *Tingkat Urbanisasi di Indonesia Paling Tinggi* [online]. http://akuntanonline.com/showdetail.php?mod=art&id=1314&t=Tingkat%20Urbanisasi%20di%20Indonesia%20Paling%20Tinggi&kat=Umum [5 September 2015].

Alvira, Marta dan Hammond. (2012). *Introduction to Qualitative Data Management and Analysis in ATLAS .ti v.7*. CFDR Workshop Series.

ATLAS.ti. *Qualitative Analysis Software What is Qualitative Analysis Software?*. http://atlasti.com/qualitative-analysis-software/ [25 September 2015].

Balebandung.com. (2015). *Bandung Hejo Lemok Caang Baranang* http://www.balebandung.com/2015-10-25/akhir-2016-bandung-hejo-lemok-caang-baranang. [1 Desember 2015)

Bappeda Kota Bandung. 2013. *Laporan Akhir Penyusunan Rencana Induk Bandung Kota Cerdas (Smart City)*.

Bekkers, Victor. Edwards, Arthur. Kool, Dennis de (2013). *Social media monitoring: Responsive governance in The Shadow of Surveillance*. Government Information Quarterly, 335-342.

Bertot, John C. Jaeger, Paul T. Grimes, Justin M. (2010). *Using ICTs to create a culture of transparency: E-government and social media as openness and anti-corruption tools for societies*. Government Information Quarterly, 264–271.

Blossfeld, H. P. (2010). *Education Across The Life Course. In German Data Forum (RatSWD) (Ed.)*. Building on progress, Expanding the research infrastructure for the social, economic, and behavioral sience. 825-840.

Cordella, Antonio, N. T. (2015). *E-Government and Organizational Change: Reappraising The Role Of ICT and Bureaucracy in Public Service Delivery*. Government Information Quarterly. 279-286.

Cosgrove, M. (2011). *Press Release: Smarter Cities Series: Introducing the IBM City Operations and Management Solution*. US: IBM Corp.

Cooper, Donald R dan Pamela S. Schindler. (2006). *Business Research Methods*. Singapore: McGrawHill.

Detik News (2015). *Ridwan Kamil Anak Twitter yang Jadi Walikota*. [online]. http://inet.detik.com/read/2015/06/16/082922/2943296/398/ridwan-   kamil-anak-twitter-yang-jadi-walikota[17 September 2015]

Detik.com. . (2015). *Bandung masuk finalis smart city ridwan kamil untuk pns yang tak korupsi*. http://news.detik.com/berita/3076055/bandung-masuk-finalis-smart-city-ridwan-kamil-untuk-pns-yang-tak-korupsi [1 Desember 2015]

Detik.com. (2015). *mimpi besar ridwan kamil bikin bandung teknopolis di gedebage*. http://finance.detik.com/read/2015/09/03/124244/3008978/4/mimpi-besar-ridwan-kamil-bikin-bandung-teknopolis-di-gedebage [1 Desember 2015]

Direktur Jenderal Penataan Ruang Departemen Permukiman dan Prasarana Wilayah. (2012). *Menata Ulang Kebijakan Penataan Ruang Kawasan Perkotaan Dalam Rangka Mewujudkan 'Good Urban Governance'*.

Donnelly, C. H. (2013). *A Theory Of Smart City*. Journal of Technology. 24-37

Eriyanto. 2011. *Analisis Isi: Pengantar Metodologi Untuk Penelitian Ilmu Komunikasi dan Ilmu-ilmu Sosial Lainnya*. Jakarta: Kencana.

Galamedia News. (2013). *Profil Mochamad Ridwan Kamil, ST. MUD*.[online].http://www.galamedianews.com/detail_profil/7/R/mochamad-ridwan- kamil-st-mud/[26 September 2015].

Hafedh Chourabi, T. N. (2012). *Understanding Smart Cities: An Integrative Framework*. System Sciences. 2289-2297

IBM Corporation. (2013). People for Smarter Cities. London: South Bank.

Indhryani, R. (2014). *1 Tahun Menjabat Ini 3 Konsep Kepemimpinan Ridwan Kamil*. [online].http://bandung.bisnis.com/read/20140916/82444/517229/1-tahun-menjabat-ini-3-konsep-kepemimpinan-ridwan-kamil. [25 September 2015].

Kamil, Ridwan. (2014) *Press Release Bandung Smart City*. Bandung

Kaplan, Andreas M. dan Haenlein, Michael. (2010). *Users of the world, unite! The challenges and opportunities of Social Media*. Business Horizons, 59-68.

Karlsson, Charlie G. M. (2010). ICT and Regional Economic Dynamics: A Literature Review. Luxembourg: European Union.

Kavanaugh, Andrea L. Fox, Edward A. Sheetz, Steven D. Yang, Seungwon . Li, Lin Tzy. Shoemaker, Donald J. Natsev, Apostol. Xie, Lexing. (2012). *Social Media Use by Government*: From The Routine to The Critical. Government Information Quarterly, 408-491.

Kementrian PPN/ Bappenas (www.bappenas.go.id). (2015). *Ridwan Kamil Paparkan Segitiga Manajemen Kota Bandung di Bappenas/* [online] http://www.bappenas.go.id/berita-dan-siaran-pers/ridwan-kamil-paparkan-segitiga-manajemen-kota-bandung-di-bappenas/[25 September 2015].

Kietzmann, Jan H. Hermkens, Kristopher. McCarthy, Ian P. Silvestre, Bruno S. (2011). *Social Media? Get Serious! Understanding The Functional Building Blocks of Social Media*. Business Horizons, 241-251.

Kompas. (2015). *Baru Terapkan Smart City 8 Bulan Bandung Sabet Penghargaan*.[online].http://properti.kompas.com/read/2015/08/15/090000521/ Bar.Terapkan.Smart.City.8.Bulan.Bandung.Sabet.Penghargaan[17 September 2015]

Linders, Dennis. (2012). *From e-government to we-government: Defining a typology for citizen coproduction in the age of social media*. Government Information Quarterly. 446-454.

Lukensmeyer, Dr. Carolyn J dan Torres, Lars Hasselblad (2006). *Public Deliberation:A Manager's Guide to Citizen Engagement*. US: IBM Center for the business of Government.

Maxwell, J. C. (2007). *The 21 Irrefutable Laws of Leadership*. United States: Thomas Nelson; Revised & Updated edition.

Merdeka (2013) *Ridwan Kamil Hut Ke 203 Bandung Punya 300 Masalah*. [online].http://www.merdeka.com/peristiwa/ridwan-kamil-hut-ke-203-bandung-punya-300-masalah.html/[2 September 2015]

Medaglia, Rony. (2012). *eParticipation research: Moving characterization forward* (2006–2011). Government Information Quarterly, 346-360.

Miftahudin, H. (2015). *Urbanisasi di Indonesia Tertinggi Kedua di Asean*. [online].http://ekonomi.metrotvnews.com/read/2015/03/13/370928/urbanisa si-di-indonesia-tertinggi-kedua-di-asean.[5 September 2015].

Neirotti, Paolo. Marco, Alberto De. Cagliano, Anna Corinna. Mangano, Giulio. Scorrano, Francesco.(2014). *Current trends in Smart City initiatives: Some stylised facts*. Cities. 25-36.

Netnesia. (2015). *Pemkot Bandung Bikin Aplikasi Antrian Online*. [online]. http://netnesia.com/2015/10/pemkot-bandung-bikin-aplikasi-antrian-online.html [1 Desember 2015]

Panagiotis Panagiotopoulos, A. Z. (2014). *Citizen-government collaboration on social media*: The case of Twitter in the 2011 riots in England. Government Information Quarterly , 349-357.

Perry, James. L. (2010). *Reader on Nonprofit and Public Leadership*. San Francisco: The Jossey-Bass An Imprint of Wiley.

Picazo, Sergio Vela. Martínez, Isis Gutiérrez. Reyes, Luis Felipe Luna. (2012). *Understanding risks, benefits, and strategic alternatives of social media applications in the public sector*. Government Information Quarterly, 504- 511.

Pratama, I Putu Agus Eka Pratama, S. M. (2014). *Smart City beserta Cloud Computing*. Bandung: Informatika.

Primiana, Ina. (2015). *Urbanisasi di Indonesia Tertinggi Kedua di Asean*. [online].http://ekonomi.metrotvnews.com/read/2015/03/13/370928/urbanisa si-di-indonesia-tertinggi-kedua-di-asean.[5 September 2015].

Republika. (2012). *Setiap Tahunnya Pendatang Kota Bandung Mencapai 50 Ribu*.[online]. http://www.republika.co.id/berita/nasional/jawa-barat-nasional/12/08/24/m993tf-setiap-tahunnya-pendatang-kota-bandung- mencapai-50-ribu. [23 September 2015].

Riduwan. (2010). *Metode & Teknik Menyusun Tesis. Bandung*: Alfabeta.

RPJMD *Rancangan Akhir Pembangunan Jangka Menengah Daerah Kota Bandung 2014-2018*. Bandung: Pemerintahan Daerah Kota Bandung.

Sandelowski, M. (2000). *Focus on Research Methods Whatever Happened to Qualitative Description?*. Research in Nursing & Health. 334-340.

Sekaran, Uma. (2011). *Research Methods For Business*. (Buku 2, Edisi 4). Jakarta: Salemba Empat

Sekaran, Uma dan Roger Bougie. (2010). *Research Methods for Business*. Britain: TJ International.

Sekilas Jabar. (2015). *Walikota Bandung Konsen Dalam Menuju Bandung Smart City*.[online]. http://www.sekilasjabar.com/walikota-bandung-konsen- dalam-menuju bandung-smart-city-2/[20 September 2015].

Smedley, Richard, N. C. (2015). *Online social support for Complex Regional Pain Syndrome: A content analysis of support exchanges within a newly launched discussion forum*. Computers in Human Behavior, 56-63

Tempo.com. (2015). *Stasiun kereta gantung dagi cihampelas digarap* http://nasional.tempo.co/read/news/2015/12/01/058723691/12-desember-stasiun-kereta-gantung-dago-cihampelas-digarap [1 Desember 2015]

UNICEF(2012). *An Urban World*. [online]. http://www.unicef.org/sowc2012/urbanmap/. [25 September 2015]

Viva News. (2012). *Daya Saing Bandung Bakal Geser Jakarta*?.[online]. http://bisnis.news.viva.co.id/news/read/296316-daya-saing-bandung-bakal-geser-jakarta-[26 September 2015].

WHO.(2014). *Urban Population Growth*.[online]. http://www.who.int/gho/urban_health/situation_trends/urban_population_gr owth_text/en/ [22 September 2015]

Republika. (2012). *Setiap Tahunnya Pendatang Kota Bandung Mencapai 50 Ribu*.[online]. http://www.republika.co.id/berita/nasional/jawa-barat-nasional/12/08/24/m993tf-setiap-tahunnya-pendatang-kota-bandung- mencapai-50-ribu. [23 September 2015].

Republika. (2015). *apa saja yang akan dibangun ridwan kamil lewat bandung tenopolis*.
http://nasional.republika.co.id/berita/nasional/daerah/15/10/22/nwmjsg382-apa-saja-yang-akan-dibangun-ridwan-kamil-lewat-bandung-teknopolis [1 Desember 2015]

Zylka, Johannes G. C. (2015). *Moving beyond cognitive elements of ICT literacy: First evidence on the structure of ICT engagement*. Human Behaviour, 149-160