

## LIST OF GLOSSARY

Enterprise	An organization or set of organizations that have a purpose and activity to achieve goals.
Architecture	A company organization (or systems) that it contains the components, relationships among them, and the environment, and the principles for designing (Osvalds et al, 2001).
Enterprise Architecture	A new discipline emerged from the need to create a comprehensive outlook of a company, and to find a business or IT integration and matching opportunities in the corporate structure (Vries et al, 2009).
TOGAF	An architecture framework that provides methods and tools to assist in the reception, production, use, and maintenance of an enterprise architecture (The Open Group).
TOGAF ADM	Integrates elements of TOGAF described in the document as well as other architectural assets available to meet the business and IT needs of organizations ( <a href="http://www.togaf.org">www.togaf.org</a> )
Value Chain	A wide range of activities including business design, production, marketing and distribution that brings the product or service from concept to delivery ( <a href="http://www.businessnewsdaily.com">www.businessnewsdaily.com</a> ).
BPM	A comprehensive system to manage and change the operation of the organization, based on the new ideas about the organization's performance since the Industrial Revolution (Business Process Management 1.2013).
IT Infrastructure	Set of physical devices and software applications that are required to operate the entire enterprise
IT Master Plan	IT Master plan is a plan that usually includes the evolution of an organization's information technology over a period of three to five years