

## DAFTAR PUSTAKA

- Giannarou, Lefkothea & Zervas, Efthimios (2014). *Using Delphi technique to build consensus in practice*. Int. Journal of Business Science and Applied Management, Volume 9.
- Hasson, F., Keeney, S., & McKenna, H. (2000). Research guidelines for the Delphi survey technique. *Journal of Advanced Nursing*, 32 (4), 1008-1015.
- Hsu, Chia-Chien & Sandford, Brian A. (2007). The Delphi Technique: Making Sense of Consensus. *Practical Assessment Research & Evaluation*, 12(10). Available online: <http://pareonline.net/getvn.asp?v=12&n=10>
- Linstone, Harold A., & Turoff, Murray (Eds.) (2002). *The Delphi Method: Techniques and Applications*. USA: Addison-Wesley Educational Publishers Inc.
- Mcber, Hay (2000). *Measures of Teacher Effectiveness*. USA: DfEE
- Miller, L. E. (2006). *Determining what could/should be: The Delphi technique and its application*. Paper dipresentasikan pada pertemuan tahunan rutin pada tahun 2006 dari Mid-Western Educational Research Association, Columbus, Ohio.
- Mudlofir, Ali (2012). *Pendidik Profesional*. Surabaya: Rajawali Pers
- Nurherawati, Feny (2007). *Studi Identifikasi Kebutuhan Kompetensi dan Bakat*. Bandung.
- Prabu Mangkunegara A. A., Anwar (2003). *Perencanaan dan Pengembangan Sumber Daya Manusia*. Bandung: PT. Refika Aditama
- Priansa, Donni Juni (2014). *Perencanaan dan Pengembangan SDM*. Bandung: CV. Alfabeta
- Putra, Kurniawan (2007). Dipetik 10 Juni 2016, dari Blog *Management Training*: <https://krisnawan.wordpress.com>

- Reed, Jacqueline, & Vakola, Maria (2006). *What Role can a Training Needs Analysis Play in Organisational Change ?*. Vol 19 No.3, 393-407.
- Spencer, M. Lyle, & Spencer, M. Signe (1993). *Competence at Work: Models for Superior Performance*. USA: John Wiley & Sons Inc.
- Tambun, S. Benny dkk (2014). *Perancangan Sistem Informasi Berbasis Geografis Untuk Mendukung Keputusan Pemilihan Tempat Makan Di Kawasan Pendidikan Telkom University Dengan Menggunakan Metode Factor Rating Dan Metode Delphi*. IENACO, 2337-4349, 1-10.
- Vathanophas, Vichita & Thai-ngam, Jintawee (2007). *Competency Requirements for Effective Job Performance in The Thai Public Sector*. Contemporary Management Research Pages 45-70, Vol.3 , No.1.