## PREFACE

Praise and gratitude be to Allah SWT, because on his grace and guidance so that the author can finish the final-year project titled "IMPLEMENTATION OF KANSEI ENGINEERING IN DESIGNING TRAIN PASSENGER SEATS FOR ENHANCING TRAVEL EXPERIENCE" as one of the conditions in completing the S-1 (bachelor) program of Industrial Engineering Faculty in Telkom University. The preparation of this final project cannot run properly without the assistance, support, and prayers of various parties. Author would like to profound gratitude goes to:

- 1. My beloved parents, Deden Witarsa and Sri Hariwati which is always providing support, love, motivation, passion, and full of trust to the author.
- 2. Beloved brothers: Fajar Adinugraha, Dinan Kharismawan, Heru Supriyadi; beloved sisters: Tria Rahma Mayesta, Neneng Fatimah; and beloved nieces and nephew: Karastri Aqila Kassadia, Enggar Adipati Anargya, and Priyanka Raina Ayudia who always be an inspiration, a source of motivation, and happiness for author.
- Mr. Rino Andias Anugraha, ST. MM. and Mr. Teddy Sjafrizal, B.Eng., M.Sc. as the advisors who always provides time, support, tips, criticism, and suggestion to the author when completing this final-year project.
- 4. Mr. Yusuf Nugroho Doyo Yekti ST. MT., as my former advisor in Work Design Analysis and Ergonomics Laboratory who already gives me insight about ergonomics knowledge for preparing the final-year project.
- 5. Mrs. Litasari Widyastuti Suwarsono, S.Psi., M.Psi., as the academic advisor who has been guiding and directing me for 4 years in Telkom University
- 6. All lecturers and staffs of School of Industrial and System Engineering Telkom University who has been already helping and supporting my study for 4 years in Telkom University.
- Mr. Soegito and Mr. Agus as my field advisors in PT Kereta Api Indonesia who have been available for giving me information related to my research about train passenger seats.

- 8. Muhammad Ihsan Nasution, the comrade-in-arm who also pursuing his bachelor degree by conducting Kansei Engineering research. Thank you for answering all the questions related to Kansei Engineering and sharing all your experiences.
- 9. Alen Salvo Pratomo, my partner-in-crime in doing this final-year project. Thank you for sharing all the happiness, sadness, knowledge, and skills and struggling together.
- 10. Industrial Engineering 2012 (Maroon 36), a group of great students and friends who has been already accompanying my life in Telkom University and making wonderful stories of my campus life.
- 11. TI-36-05, especially Vian, Emeral, Whizo, Astari, Adit (Njet), Adityadino, Auringga, Lanang, Aim, Tuntas, Muba, Dimas, Maya, Qolli, Dian, Ima; my first friends in Telkom University who colored my first year to struggle together in Telkom University.
- 12. TI-36-INT, especially Vian, Emeral, Whizo, Hariadi, Aim, Gifta, Vina, Evi, Lala, Mila, Intan, Gea, Ditha, Wicis, Indah, Fakhmi, and others who already taught me the meaning of friendship and hardwork.
- 13. Committee of PDKT 2012: Bang Arief (Menel), Kak Beral, Kak Willy, Kak Yudha, Kak Fantri, Kak Oky, Kak Zakky, Afi, Daniel, Fajar, Wulan, Pak Tian, Faidh, Eas, Munir, Teo and others, who already taught me the meaning of loyalty and also keep being friends until the committee was over. Thank you for supporting me.
- 14. Family of Work Design Analysis and Ergonomics (APK&E) Laboratory:
  - a. 2010 (RANGERS): Kak Dika, Kak Danang, Kak Azki, Kak Nina, Kak Adel, Kak Jon, Kak Esty, and Kak Fadli as the great brothers and sisters who accepted me in APK&E Laboratory for the first time.
  - b. 2011 (HELIOS): Kak Wisuda, Kak Nusem, Kak Dimas, Kak Osin, Kak Manda, Kak Ia, Kak Decky, Kak Silvi, and Kak Epong as the great brothers, sisters, and best friends who spending lots of time working and playing together for a year.

- c. 2012 (AIRIS): Mohammad Adiansyah Heikal, Oktavian Lintin, Irvina Nur HWT, Gifta Oktavia Fajriyanti, Rahmah Fadhilah, Nicky Puspitasari, Rindy Aprilina, Evi Marchelina, and Desty Putri Andryani as my best of the best partners and best friends for 2 years who always understand my strengths and weaknesses and share happiness and sadness together. Hopefully we will be everlasting best friends
- d. 2013 (ATYANTA): Abe, Adi Putro, Wira, Imam, Hilmy, Hening, Shafa, Farah, Debora, Irey, Bene, Cayo, Tira, Elin, Icut, Putri, Apoy, and Uga as my best partners, brothers, and sisters who always supports the Airis in sweet and cute ways for every single thing.
- e. 2014 (GAMANANTA): Icus, Badar, Rizka, Lily, Cindy, Ance, Iwiw, Naufal, Nurfit, Ica, Faris, and Puspa as the little cheerful and powerful brothers and sisters who always warm the laboratory and support the Airis.
- 15. GTX Laboratory who already becomes the great "neighbor" and provide the place to help me finishing the final-year project.
- 16. PDE Professionalism as the place where I sharpen my design and ergonomic skills in a very attractive and playful way.
- 17. TA PDE 2012, a group of people who decide to end their campus life by finishing product development and ergonomics project. Thank you for sharing lots of information and knowledge.
- 18. Pesawat Rasa Teteh: Alen, Desty, Fachmi, Lanang, Dian Hitadari, Rizqon, Burhan, Adi, Dian Fatimah, and Agil. Thank you for spending most of the time together helping each other finishing PDE final-year project and doing many crazy little things together to go through all obstacles.
- 19. Best friend for 7 years: Ahmad Nur Dinan Aghnatya, Rucita Rahmah Ramadhiani, and Muhammad Raihan Ramadhan Natadikarta. No words needed to describe our strong friendship and contribution here. Thank you with all my heart and soul.
- 20. Meidina Mustikaningrum Amarsa, a 7-years best-friend-forever. No such words needed to describe your contribution here. Thank you with all my heart and soul.
- 21. Other people or groups that have not mentioned here one by one.