

DAFTAR SINGKATAN DAN ISTILAH

KTM	: Kios Tiket Mandiri
KAI	: Kereta Api Indonesia
VB-SEM	: <i>Variance Based Matric Structural Equation Modeling</i>
UTAUT	: <i>Unified Theory of Acceptance and Use of Technology</i>
PLS	: <i>Partial Least Square</i>
SEM	: <i>Structural Equation Modeling</i>
AVE	: Average Variance Extracted
TRA	: <i>Theory of Reasoned Action</i>
TAM	: <i>Technology Acceptance Model</i>
MM	: <i>Motivational Model</i>
TPB	: <i>Theory of Planned Behavior</i>
MPCU	: <i>Model of PC Utilization</i>
TDT	: <i>Innovation Diffusion Theory</i>
SCT	: <i>Social Cognitive Theory</i>
Hari H	: Hari keberangkatan kereta api
Loket	: Tempat penjualan tiket kereta api
e-payment	: <i>Electronic payment</i>