IMPROVING MARABANDUNG E-RADIO AS ONE OF TOOL IN CUSTOMER RELATIONSHIP MANAGEMENT

GRADUATING PAPER

By:

MARDIYANSYAH

112030085



DEPARTMENT OF INDUSTRIAL ENGINEERING TELKOM INSTITUTE OF TECHNOLOGY BANDUNG 2008

IMPROVING MARABANDUNG E-RADIO AS ONE OF TOOL IN CUSTOMER RELATIONSHIP MANAGEMENT

GRADUATING PAPER

This Graduating Paper Is Proffered To Full Fill One of Graduation Requirement

Undergraduate Program Department of Industrial Engineering

Telkom Institute of Technology

By:
MARDIYANSYAH
112030085



DEPARTMENT OF INDUSTRIAL ENGINEERING TELKOM INSTITUTE OF TECHNOLOGY BANDUNG 2008