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DAFTAR SINGKATAN DAN LAMBANG

SINGKATAN	Nama	Pemakaian pertama kali pada halaman
SLA	<i>Service Level Agreement</i>	2
SLG	<i>Service level Guarantee</i>	2
ARIS	<i>Architecture of Integrated Information System</i>	2
NQ	<i>Network Quality</i>	2
RND	<i>Radio Network Design</i>	2
BSS	<i>Base Station Subsystem</i>	2
NCC	<i>Network Center</i>	2
TMF	<i>Tele Management Forum</i>	2
TMN	<i>Tele Management Network</i>	2
RVA	<i>Real Value Added</i>	6
BVA	<i>Business Value Added</i>	6
NVA	<i>Non Value Added</i>	6
NOC	<i>Network Operation Center</i>	6
eTOM	<i>enhanced Telecom Operation Map</i>	7
TMN	<i>Telecommunication Management Network</i>	12
eEPC	<i>extended Event Driven Process Chain</i>	22