

## ABSTRACT

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*Web based Implementation of electronic government in letter administration services with case study at Banjar Village Office. Implementation is activity when you try some theory, method, and any other things that structurally have planned to achieve some goals. This implementation of electronic government are made for make the employees easier to handle their job which now is manually by Microsoft Word to do sending an email that probably are slower than using this electronic government. The next problem is on the inbox letter processing which is still by agenda. Thus, not only the employees who have those problems but also the people that wanted to sending or receiving an administration letter because of the distance would took too far for some of the people in Banjar Village. Therefore a Web Based Application built using a waterfall method, PHP, codeigniter framework and also using black box testing and user acceptance testing. This application is expected to help improving an administration letter services between the employees and the villagers in Banjar Village.*

*Keywords: Implementation, waterfall, mysql, php, Desa Banjar.*