

ABSTRACT

PT Telkom Indonesia (Persero) is a company that operated in the field of information, communication services and technology in Indonesia has grow rapidly with the tight competition between other telecommunication service companies. Productivity is the comparison between the kind of work with materials, time, and energy that use the existing resources effectively and efficiently.

This study discusses the productivity factors using Sedarmayanti theory (2017) which consists of 6 factors, such as education and training, nutrition and health, income and social security, job opportunity, managerial capability, and government policy. This study aims to determine the most dominant and what factors affect the productivity of work in Telkom Witel Bandung. The population of this study are 63 respondents using random sampling technique. This research is a descriptive quantitative research. Analysis technique is using analysis factor, the calculation is using SPSS version 22.

Based on the results of data processing with factor analysis, formed from one factor that is the factor Work Productivity. Dominant factor here is work productivity with value equal to 3,817 and variance value equal to 63,616%.

Keywords: Factor Analysis, Productivity, PT Telkom Witel Bandung