

DAFTAR PUSTAKA

- Aalst, W. M. P. Van Der, Weijters, A. J. M. M., & Maruster, L. (n.d.). Workflow Mining : Discovering process models from event logs.
- Cristóbal Romero; Sebastián Ventura. (2010). Educational Data Mining : A Review of the State of the Art, *40(6)*, 601–618.
- Darmawan, A. T., Kurniati, A. P., & Atastina, I. (2014). Evaluasi Proses Bisnis ERP dengan Menggunakan Process Mining Studi Kasus: Fresh Food Inventory LOTTEMART BANDUNG, 1–6.
- Dongen, B. van, Alves de Medeiros, a K., Verbeek, H. M. W., Weijters, a J. M. M., & van der Aalst, W. (2005). The ProM framework: A new era in process mining tool support. *Application and Theory of Petri Nets 2005*, (3536), 444–454. https://doi.org/10.1007/11494744_25
- Goedertier, S., Martens, D., Vanthienen, J., & Baesens, B. (2009). Robust Process Discovery with Artificial Negative Events. *Journal of Machine Learning Research*, *10*, 1305--1340. <https://doi.org/10.1145/1577069.1577113>
- Günther, C. W., & Rozinat, A. (2012). Disco: Discover your processes. *CEUR Workshop Proceedings*, *936*, 40–44. <https://doi.org/http://ceur-ws.org/Vol-940/>
- Hubackova, S. (2015). History and Perspectives of Elearning. *Procedia - Social and Behavioral Sciences*, *191*, 1187–1190. <https://doi.org/10.1016/j.sbspro.2015.04.594>
- Juhaňák, L., Zounek, J., & Rohlíková, L. (2017). Using process mining to analyze students' quiz-taking behavior patterns in a learning management system. *Computers in Human Behavior*. <https://doi.org/10.1016/j.chb.2017.12.015>
- Kurniati, A. P., Kusuma, G., & Wisudiawan, G. (2016). Implementing heuristic miner for different types of event logs. *International Journal of Applied Engineering Research*, *11(8)*, 5523–5529.
- Mangunsong, R. S., Kurniati, A. P., & Sabariah, M. K. (2015). Analisis dan Implementasi Process Mining dengan Algoritma Heuristic Miner studi kasus: event logs Rabobank Group ICT Netherlands Analysis And *Bandung: Universitas Telkom Bandung*.
- Mardhatillah, L., Mahendrawathi, E. R., & Kusumawardani, R. P. (2012).

- Identifikasi Bottleneck pada Hasil Ekstraksi Proses Bisnis ERP dengan Membandingkan Algoritma Alpha++ dan Heuristics Miner. *Jurnal Teknik ITS*, 1, A-322-A-327. Retrieved from <http://www.ejurnal.its.ac.id/index.php/teknik/article/view/1100>
- Reimann, P., Markauskaite, L., & Bannert, M. (2014). mining methods contribute ?, *45(3)*, 528–540. <https://doi.org/10.1111/bjet.12146>
- Rudnitckaia, J. (2015). Process Mining - Data Science in Action. Retrieved from <https://www.coursera.org/course/procmin>
- van der Aalst, W. M. P. (2010). *Process Mining: Discovery, Conformance and Enhancement of Business Processes*.
- van der Aalst, W. M. P., Reijers, H. A., Weijters, A. J. M. M., van Dongen, B. F., Alves de Medeiros, A. K., Song, M., & Verbeek, H. M. W. (2007). Business process mining: An industrial application. *Information Systems*, *32(5)*, 713–732. <https://doi.org/10.1016/j.is.2006.05.003>
- Weijters, A. J. M. M., & Ribeiro, J. T. S. (2011). *Flexible heuristics miner (FHM)*. *IEEE SSCI 2011: Symposium Series on Computational Intelligence - CIDM 2011: 2011 IEEE Symposium on Computational Intelligence and Data Mining*. <https://doi.org/10.1109/CIDM.2011.5949453>
- Wen, L., Van Der Aalst, W. M. P., Wang, J., & Sun, J. (n.d.). Mining Process Models with Non-Free-Choice Constructs, 1–32. Retrieved from <http://www.wis.win.tue.nl/~wvdaalst/publications/p394.pdf>