

DAFTAR ISI

LEMBAR PENGESAHAN	i
LEMBAR PERNYATAAN ORISINALITAS	ii
ABSTRAK	iii
ABSTRACT	v
KATA PENGANTAR	vii
DAFTAR ISI.....	viii
DAFTAR GAMBAR	xi
DAFTAR TABEL.....	xv
DAFTAR ISTILAH	xvii
Bab I PENDAHULUAN.....	19
I.1 Latar Belakang	19
I.2 Rumusan Masalah	23
I.3 Tujuan Penilitian	23
I.4 Batasan Masalah.....	23
I.5 Manfaat Penelitian.....	24
I.6 Sistematika Laporan	24
Bab II Tinjauan Pustaka	26
II.1 Enterprise Architecture (EA).....	26
II.2 Penerapan Enterprise Architecture Pada Perusahaan.....	27
II.3 Framework Enterprise Architecture	28
II.3.1 The Open Group Architecture Framework (TOGAF)	30
II.3.2 Zachman Framework	31
II.3.3 Federal Enterprise Architecture Framework (FEAF)	32
II.3.4 Gartner Framework	32
II.4 The Open Group Architecture Framework (TOGAF)	34
Bab III METODOLOGI PENELITIAN	38
III.1 Konseptual Model	38
III.2 Sistematikan Penelitian	39
III.2.1 Tahap Inisiasi	41
III.2.2 Tahap Identifikasi.....	41

III.2.3	Tahap Analisis dan Perencanaan.....	41
III.2.4	Tahap Kesimpulan dan Saran.....	44
III.3	Artefak TOGAF ADM	45
Bab IV	PERSIAPAN DAN IDENTIFIKASI.....	49
IV.1	Deskripsi Objek Penelitian	49
IV.2	Gambaran Perusahaan.....	49
IV.3	Visi Misi PDAM Tirta Raharja.....	51
IV.3.1	Visi	51
IV.3.2	Misi	52
IV.3.3	Core Value	52
IV.4	Rencana Strategis.....	53
IV.5	Gambaran Kondisi Aplikasi Eksisting.....	54
IV.6	Rencana Kerja dan Anggaran Perusahaan.....	55
IV.7	Proses Bisnis Perusahaan.....	55
IV.8	Permasalahan Eksisting Perusahaan	56
Bab V	ANALISIS DAN PERENCANAAN	58
V.1	Preliminary Phase.....	58
V.2	Architecture Vision	60
V.2.1	Stakeholder Map Matrix	60
V.2.2	Value Chain Diagram.....	68
V.2.3	Solution Concept Diagram.....	69
V.2.4	Goal Diagram.....	70
V.2.5	Goal Catalog.....	72
V.2.6	Requirement Catalog.....	76
V.3	Business Architecture.....	77
V.3.1	Business Footprint Diagram.....	77
V.3.2	Goal / Objective / Requirement Catalog.....	80
V.3.3	Business Interaction Matrix	81
V.3.4	Functional Decomposition Diagram	99
V.3.5	Business Service/Function Catalog.....	100
V.3.6	Organization/ Actor Catalog	101
V.3.7	Role Catalog.....	104

V.3.8	Actor / Role Matrix	110
V.3.9	Process / Event / Control / Product Catalog.....	112
V.3.10	Service Catalog.....	115
V.3.11	Process Flow Diagram.....	115
V.3.12	GAP Analysis Arsitektur Bisnis.....	150
V.4	Information System Architecture	156
V.4.1	Data Architecture	156
V.4.2	Application Architecture.....	183
V.5	Technology Architecture	215
V.5.1	Technology Architecture Requirement.....	215
V.5.2	Technology Standard Catalog.....	215
V.5.3	Technology Portofolio Catalog.....	216
V.5.4	Application / Technology Matrix.....	230
V.5.5	Environments and Location Diagram	231
V.5.6	Platform Decomposition Diagram	233
V.5.7	GAP Analysis Technology Architecture.....	234
V.6	Opportunities and Solutions	238
V.6.1	Implementation Factor Assesment and Deduction Matrix.....	238
V.6.2	Consolidate Gaps, Solutions, and Dependencies Matrix	239
V.6.3	Consolidate & Reconcile Interoperability Requirements	249
V.6.4	Project Context Diagram.....	250
V.6.5	Benefit Diagram	251
V.7	Migration Planning.....	253
V.7.1	Estimate Value and Risk	253
V.7.2	Business Value Assessment	255
V.7.3	Project Development Priority.....	256
V.7.4	IT Roadmap.....	257
Bab VI	KESIMPULAN DAN SARAN	259
VI.1	Kesimpulan	259
VI.2	Saran	260
	DAFTAR PUSTAKA	261
	LAMPIRAN	263