Abstract

HRS information system applications (Human Resource Services) complaint management is a device that is designed as a medium of information meet the needs of members This application accommodates suggestions and problems submitted by members of the organization and provides solutions to each problem quickly and precisely. This application is based on websites and mobile applications. For users or members of the organization can use the website to provide suggestions and problems from each activity which later there will be an admin who will process each problem needed by each member of the organization. For owners or managers who report any problems or suggestions, they can use the mobile version of the application. HRS information system applications (Human Resource Services) are developed according to the needs of members of the organization who want to be easy and fast in getting information and solving problems related to organizational members in the field while working. Then of all that is resolved in solving the problem in the field. The HRS (Human Resources) information system application for complaint management is provided by the Human Resources (HR) Service and Evaluation Unit. This application is based on PHP programming and is embedded on the HRS website and java programming with the Android studio for its mobile version.

Keywords   : *HRS, PHP, Mobile apps.*