

DAFTAR ISI

LEMBAR PENGESAHAN	i
LEMBAR PERNYATAAN ORISINALITAS	ii
ABSTRAK	iii
ABSTRACT	iv
KATA PENGANTAR	v
DAFTAR ISI	vi
DAFTAR GAMBAR DAN ILUSTRASI	ix
DAFTAR RUMUS	xi
DAFTAR LAMPIRAN	xii
BAB I PENDAHULUAN	1
I.1 Latar Belakang	1
I.2 Rumusan Masalah	4
I.3 Tujuan Penelitian	4
I.4 Batasan Masalah	4
I.5 Manfaat Penelitian	5
I.6 Sistematika Laporan	6
BAB II LANDASAN TEORI	7
II.1 Tinjauan Pustaka	7
II.2 Model kerangka penelitian terdahulu	10
II.3 Landasan Teori	12
II.3.1 Enterprise Resource Planning	12
II.3.2 Model Teknologi Informasi Acceptance	13
II.3.3 SmartPLS	15
II.4 Profil Perusahaan	15
II.4.1 Visi dan Misi	16
BAB III METODOLOGI PENELITIAN	18
III.1 Konseptual Model	18
III.2 Model Penelitian	19
III.2.1 Training	20

III.2.2 Project Communication.....	21
III.2.3 Shared belief in the benefits of ERP system	21
III.2.4 User Involvement.....	22
III.2.5 Readiness for Changes	22
III.2.6 Perceived usefulness	22
III.2.7 Perceived ease of use	23
III.2.8 Attitude Towards System Use.....	23
III.2.9 Symbolic Adoption	24
III.3 Sistematika Penelitian	24
III.3.1 Penentuan Permasalahan.....	26
III.3.2 Penyusunan Kuesioner.....	26
III.3.3 Tahap Pengumpulan data	33
III.3.4 Tahap Analisis data	34
III.3.5 Tahap akhir.....	36
BAB IV HASIL PENELITIAN DAN PEMBAHASAN	37
IV.1 Karakteristik Responden.....	37
IV.1.1 Responden Berdasarkan kelompok usia	37
IV.1.2 Responden Berdasarkan Jenis Kelamin.....	38
IV.1.3 Responden Berdasarkan Lama Bekerja Menggunakan SAP	38
IV.2 Analisis Statistika Deskriptif	39
IV.2.1 Analisis Deskriptif User Involvement	39
IV.2.2 Analisis Deskriptif Readiness for Change	40
IV.2.3 Analisis Deskriptif Perceived Usefulness.....	41
IV.2.4 Analisis Deskriptif Project Communication	42
IV.2.5 Analisis Deskriptif Training	42
IV.2.6 Analisis Deskriptif Shared Belief in the Benefit of ERP System	43

IV.2.7 Analisis Deskriptif Perceived Ease of Use	44
IV.2.8 Analisis Deskriptif Attitude Toward System Use.....	45
IV.2.9 Analisis Deskriptif Symbolic Adoption.....	46
IV.3 Uji Validitas dan Uji Reabilitas	46
IV.3.1 Uji Validitas	46
IV.3.2 Uji Reabilitas	51
IV.4 Pembahasan Hasil Penelitian	52
IV.4.1 Path Coefficient.....	52
IV.4.2 Uji Parsial (Uji T)	59
IV.4.3 Hasil Uji Hipotesis.....	61
BAB V KESIMPULAN DAN SARAN.....	75
V.1 Kesimpulan.....	75
V.2 Saran.....	76
DAFTAR PUSTAKA	78
LAMPIRAN.....	81