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ERP	:	<i>Enterprise Resource Planning</i>
CSF	:	<i>Critical Success Factor</i>
SAP	:	<i>System, Applications, Product in Data Processing</i>
MRP	:	<i>Manufacturing Resource Planning</i>
APS	:	<i>Planning and Scheduling</i>
CRM	:	<i>Customer Relationship Management</i>
SCM	:	<i>Supply Chain Management</i>
POS	:	<i>Point of Sale</i>
HRM	:	<i>Human Resource Management</i>
SQ	:	<i>System Quality</i>
IQ	:	<i>Information Quality</i>
SEQ	:	<i>Service Quality</i>
U	:	<i>Use</i>
US	:	<i>User Satisfaction</i>
NB	:	<i>Net Benefits</i>
SEM	:	<i>Structural Equation Modeling</i>
PLS	:	<i>Partial Least Square</i>

VIF : *Variance Inflation Factor*

AVE : *Average Variance Extracted*

SPSS : *Statistical Package for the Social Sciences*