

ACKNOWLEDGMENTS

This research would not be completed without the supports, efforts and help of many people around me. I would like to express my deepest gratitude to my supervisor, Dr. Suyanto, for all incredible supports, patience, knowledge and experiences. I also want to thank specialy for Ari M. Barmawi, Ph.D for extraordinary support to me.

I thank all Telkom University directors, lecturers, and staff for giving me education and experience. I also would like to thank all my friends, especially Pov Vandeth, Kingsley Alex Katandawa, I Gede Manggala Putra, and all my classmates for the all experience we had together. There is nothing more valuable than experience.

From all of that, I am grateful for all the motivation and encouragement from my family, partner, relatives, friends, and seniors that I cannot mention one by one. Thank you for everything.

Regards,

Adriana Kurniawan