ABSTRACT

Dinas Kependudukan dan Pencatatan Sipil (DISDUKCAPIL) of Bandung is a government institution in the field of population and civil registration. The services provided are related to population registration documents such as electronic KTP, family cards, and moving letters, as well as civil registration documents such as deed documents. The purpose of this research is to analyze and recognize competence, work discipline, work productivity of employee and the influence of competence and work discipline both simultaneously and partially on work productivity of employee on Dinas Kependudukan dan Pencatatan Sipil City of Bandung.

The Research method used is quantitative research with the purpose of descriptive research, then the analysis used is multiple linear regression analysis with a variable of competency (X1) and work discipline (X2), the most variable is work productivity of employee (Y). Sampel used in this research all of employee in Disdukcapil of bandung totaled 105 people. In obtaining data, the authors distributed questionnaires to 105 responden. Data processing the questionnaire was done using software version ibm spss 20.

According to the data processing on Disdukcapil City of Bandung. show that the assessment of employee on competence was 82.54%, work discipline 81.17% and work productivity of employee 85.32%. it means competence and work productivity were categorized as very high. While for work discipline were categorized as high. Research findings showed that competence and work discipline has significant effect on work productivity of employee in Dinas Kependudukan dan Pencatatan Sipil City of Bandung.

Keyword: Competence, Work Discipline, Work Productivity