

DAFTAR SINGKATAN

Singkatan	Nama	Pertama kali pemakaian pada halaman
PT	Perseroan Terbatas	2
BUMN	Badan Usaha Milik Negara	2
TIK	Teknologi, Informasi, dan Komunikasi	2
VP	<i>Vice President</i>	2
SPBU	Stasiun Pengisian Bahan Bakar Umum	2
COCO	<i>Company Owned Company Operated</i>	3
DODO	<i>Dealer Owner Dealer Operate</i>	3
CODO	<i>Company Owned Dealer Operated</i>	3
BBM	Bahan Bakar Minyak	3
PPN	Pajak Pertambahan Nilai	4
SUCA	Suku Cadang	5
FMEA	<i>Failure Mode and effects analysis</i>	6
PMBOK	<i>Project Management Body of Knowledge</i>	9
4M+1E	<i>Man, Material, Method, Machine, Environment</i>	15
S	<i>Severity</i>	17
O	<i>Occurrence</i>	17
D	<i>Detection</i>	17
RPN	<i>Risk Priority Number</i>	17
SO	<i>Service Operation</i>	26
SDA	<i>Service, Delivery, and Assurance</i>	26
ATG	<i>Automatic Tank Gauging</i>	26
PC POS	<i>Personal Computer Point of Sales</i>	26
FDM	<i>Forecourt Distribution Module</i>	26
FCC	<i>Forecourt Controller</i>	26
UPS	<i>Uninterruptible Power Supply</i>	26
EDC	<i>Electronic Data Capture</i>	26
SOW	<i>Statement of Work</i>	26
WBS	<i>Work Breakdown Structure</i>	26
PIC	<i>Person in Charge</i>	28
SIKA	Surat Izin Kerja Aman	28
BAUT	Berita Acara Uji Terima	29
BAST	Berita Acara Serah Terima	29
OSM	<i>Operational Senior Manager</i>	34
UU	Undang-undang	34
SDM	Sumber Daya Manusia	35

UT	Uji Terima	36
TREG	Telkom Regional	37
WITEL	Wilayah Telkom	53