

## **ABSTRACT**

With the large number of customers grooming in the royal Pet Shop terrain in particular and also the increasing use of the internet in recent years as well as with customer complaints with erratic schedules make customers lazy to groom pets. Seeing the problem then came the idea to build a web-based grooming service application in the royal Pet Shop terrain. The method used in building this application is the waterfall method. The programming language used is PHP and the editor used is Sublime 3. The database used is SQLite. This app is used by customers, owners and also cashiers. With this application is expected to help problems that occur in grooming services desired by customers.

Key words: Grooming, Animal, Website.