

## DAFTAR PUSTAKA

- Adam, T. (ed.). (2004). *Philanthropic and Nonprofit Studies*. 3–5.
- Adib, C., dan NPM, S. (2017). Peran Negara dalam Pengelolaan Zakat Umat Islam di Indonesia. *Jurnal Nestor Magister Hukum*, 1(1), 209979.
- Almeida, F., Santos, J. D., & Monteiro, J. A. (2020). The challenges and opportunities in the digitalization of companies in a post-COVID-19 World. *IEEE Engineering Management Review*, 48(3), 97-103.
- Amar, F. (2017). Implementasi Filantropi Islam di Indonesia. *Al-Urban: Jurnal Ekonomi Syariah Dan Filantropi Islam*.  
[https://doi.org/10.22236/alurban\\_voll1/is1pp1-14](https://doi.org/10.22236/alurban_voll1/is1pp1-14)
- Anheier, H. K., dan Leat, D. (2006). *Creative philanthropy: Toward a new philanthropy for the twenty-first century*. Routledge.
- Arifmawan, F. (2019, August 1). Arus Baru Filantropi Digital. Diakses dari  
<https://kabar24.bisnis.com/read/20190811/79/1134974/arus-baru-filantropi-digital>
- Atmoko, B.A. (2020, December 11). Dompot Dhuafa: Pandemi, Gen Z Makin Minati Donasi Melalui Kanal Digital. Diakses dari  
<https://gizmologi.id/news/dompot-dhuafa-pandemi-gen-z-makin-minati-donasi-melalui-kanal-digital/>
- Bastian, I., Winardi, R. D., dan Fatmawati, D. (2018). Metoda Wawancara. *Metoda Pengumpulan Dan Teknik Analisis Data, September 2018*, 53–99
- Baliga, S. (2020). COVID-19 “The game changer” of The Real World. *Journal of Indian Society of Pedodontics and Preventive Dentistry*, 38(2), 97. DOI: 10.4103/JISPPD.JISPPD\_265\_20
- BAZNAS. (2020). *Statistik Zakat Nasional 2019*. Diakses dari  
<https://baznas.go.id/szn/2019>
- BBC. (2018, November 5). *Rajin Berdonasi, Indonesia Negara 'Paling Dermawan' Sedunia*. Diakses dari <https://www.bbc.com/indonesia/majalah-46088754>
- Bican, P. M., dan Brem, A. (2020). Digital Business Model, Digital Transformation, Digital Entrepreneurship: Is there a sustainable “digital”? *Sustainability (Switzerland)*, 12(13), 1–15.  
<https://doi.org/10.3390/su12135239>
- Berman, S.J. (2012), “Digital Transformation: Opportunities to Create New Business Models”, *Strategy & Leadership*, Vol. 40 No. 2, pp. 16-24.  
<https://doi.org/10.1108/10878571211209314>
- Bharadwaj, A. S. (2000). Research Article a Resource Based Perspective on

- Information Technology Capability and Firm Performance. *MIS Quarterly*, 24(1), 169–196.
- Bontis, N., Dragonetti, N. C., Jacobson, K., dan Roos, G. (1999). The Knowledge Toolbox: a Review of the Tools for Intangible Resources. *European Management Journal*, 17 (4)(4), 391–402.
- Brunetti, F., Matt, D. T., Bonfanti, A., De Longhi, A., Pedrini, G., dan Orzes, G. (2020). Digital transformation challenges: strategies emerging from a multi-stakeholder approach. *TQM Journal*, 32(4), 697–724. <https://doi.org/10.1108/TQM-12-2019-0309>
- Burkus, D. (2014, December 2). How to Tell if Your Company Has a Creative Culture. Harvard Business Review. Diakses dari <https://hbr.org/2014/12/how-to-tell-if-your-company-has-a-creative-culture#:~:text=Artifacts%20are%20the%20overt%20and,free%20food%20are%20also%20artifacts>.
- CAF. (2021). CAF World Giving Index 2021: A Global Pandemic Special Report. Diakses dari ([https://www.cafonline.org/docs/default-source/about-us-research/cafworldgivingindex2021\\_report\\_web2\\_100621.pdf](https://www.cafonline.org/docs/default-source/about-us-research/cafworldgivingindex2021_report_web2_100621.pdf))
- Chanias, S., Myers, M. D., dan Hess, T. (2019). Digital transformation strategy making in pre-digital organizations: The case of a financial services provider. *Journal of Strategic Information Systems*. <https://doi.org/10.1016/j.jsis.2018.11.003>
- Chen, Yin., Han, Weiwen., Wong, Ming., dan Yuan, Jiakai. (2018). *Digital Philanthropy in China: Activating the Individual Donor Base*. 36. [https://www.bain.com/contentassets/fb45d6bea06a4480b1b86a1b6c3cecca/bain\\_report\\_digital\\_philanthropy\\_in\\_china.pdf](https://www.bain.com/contentassets/fb45d6bea06a4480b1b86a1b6c3cecca/bain_report_digital_philanthropy_in_china.pdf)
- Close, K., Grebe, M., Andersen, P., Khurana, V., Franke, M. R., Kalthof, R. (2020, July 6). *The Digital Path to Business Resilience*. Diakses dari <https://www.bcg.com/publications/2020/digital-path-to-business-resilience>
- Creswell, J. W. (1994). *Research Design: Qualitative and Quantitative Approaches*, California: Sage Publications, Inc., hlm. 5.
- Del Rowe, S. (2017). Digital transformation needs to happen: the clock is ticking for companies that have been unwilling to embrace change. CRM Magazine, 21(10). Retrieved from <https://www.destinationcrm.com/Articles/Editorial/MagazineFeatures/Digital-Transformation-Needs-to-Happen-Now-120789.aspx>
- Deloitte. (2013). The digital transformation of customer services: Our point of view. Diakses dari <https://www2.deloitte.com/content/dam/Deloitte/nl/Documents/technology/deloitte-nl-paper-digital-transformation-of-customer-services.pdf>

- Dhuafa, D. (2020). Mudahnya Bayar Zakat dengan Layanan Donasi Digital Dompot Dhuafa. Diakses dari <http://dompetdhuafa.org/id/berita/detail/mudahnya-bayar-zakat-dengan-layanan-donasi-digital-dompot-dhuafa>
- Dietlin, L. M. (2009). *Transformational philanthropy: Entrepreneurs and nonprofits*. Jones & Bartlett Publishers.
- Dimedjo, E. (2020, April 2). 10 Artis dan Influencer Indonesia Galang Donasi Corona. Diakses dari <https://www.tagar.id/10-artis-dan-influencer-indonesia-galang-donasi-corona>
- Dunford, M., dan Qi, B. (2020). *Global Reset: COVID-19, Systemic Rivalry and The Global Order*. *Research in Globalization*, 2, 100021. <https://doi.org/10.1016/j.resglo.2020.100021>
- Efendi, M., dan Arifin, F. (2019). Islamic Philanthropy Development in Digital Era: New Strategy of Fund Raising and Supervision Program. *BISNIS: Jurnal Bisnis dan Manajemen Islam*, 7(1), 129-142.
- Ermaningtiastuti, Clara. (2020, December 28). GoPay Temukan Tiga Tren Donasi selama Pandemi. Diakses dari <https://www.marketeers.com/gopay-temukan-tiga-tren-donasi-selama-pandemi/>
- Fauzia, A. (2016). *Menghidupi Filantropi Islam*. PPIM UIN Jakarta-Kencana Prenada Media.
- Fauzia, A. (2008). *Faith and The State: A History of Islamic Philanthropy in Indonesia* (Issue September). The Asia Institute The University of Melbourne.
- Fauzia, M. (2020, September 22). *Penerimaan Pajak Tertekan, Realisasi hingga Agustus 2020 Baru Rp 676,9 triliun*. Diakses dari <https://money.kompas.com/read/2020/09/22/193340926/penerimaan-pajak-tertekan-realisasi-hingga-agustus-2020-baru-rp-6769-triliun>Adam, T. (ed. . (2004). *Philanthropic and Nonprofit Studies*. 3–5.
- Fonseca, P., dan Picoto, W. N. (2020). The competencies needed for digital transformation. *Online Journal of Applied Knowledge Management (OJAKM)*, 8(2), 53-70.
- Genest, C. M. (2005). Cultures, organizations and philanthropy. *Corporate Communications*, 10(4), 315–327. <https://doi.org/10.1108/13563280510630115>
- GoPay, Kopernik. (2020). GoPay Digital Donation Outlook 2020. Diakses dari <https://www.gojek.com/blog/gopay/riset-donasi-online/>
- Hafidhuddin, Didin. (2018, March 18). Filantropi Dalam Perspektif Islam. Diakses dari <https://republika.co.id/berita/kolom/wacana/18/03/17/p5qn6r396-filantropi-dalam-perspektif-islam>
- Handayani, Rossi. (2020, May 17). Ideas: Penghimpunan Donasi Lembaga Filantropi Menurun. Diakses dari <https://www.republika.co.id/berita/qagqq5327/ideas-penghimpunan-donasi-lembaga-filantropi-menurun>

- Hartl, E., dan Hess, T. (2017). The role of cultural values for digital transformation: Insights from a Delphi study
- Hemerling, J., Kilmann, J., Danoesastro, M., Stutts, L., dan Ahern, C. (2018). It's not a digital transformation without a digital Culture. *Boston Consulting Group*, 1–11. <https://www.bcg.com/publications/2018/not-digital-transformation-without-digital-culture.aspx>
- Immelt, J. R. (2017). Audacious Philanthropy. *Harvard Business Review*, 95(5), 153.
- Ismail M., Khater M., Zaki M. (2017) Digital Business Transformation and Strategy: What Do We Know So Far? *Cambridge Service Alliance*. URL: [https://cambridgeservicealliance.eng.cam.ac.uk/resources/Downloads/Monthly%20Papers/2017NovPaper\\_Mariam.pdf](https://cambridgeservicealliance.eng.cam.ac.uk/resources/Downloads/Monthly%20Papers/2017NovPaper_Mariam.pdf) (accessed: 29.11.2019).
- Jamotillo, Ian. (2020, August 17). The Rise of Digital Philanthropy. Diakses dari <https://asiango.org/magazine/post-magazine/commentaries/article-detail/28/the-rise-of-digital-philanthropy>
- Kasali, R. (2018). *The great shifting*. Gramedia Pustaka Utama.
- Katadata. (2020, December 7). Donasi Secara Digital Meningkatkan saat Pandemi Corona. Diakses dari <https://databoks.katadata.co.id/datapublish/2020/12/15/donasi-secara-digital-meningkat-saat-pandemi-corona>
- KBBI. (2016). Diakses dari <https://kbbi.kemdikbud.go.id/>
- Kliklegal.com (2018, March 12). Kekosongan Hukum tentang Donation-Based Crowdfunding di Indonesia (AILRC). Diakses dari <https://kliklegal.com/kekosongan-hukum-tentang-donation-based-crowdfunding-di-indonesia-ailrc/>
- KPMG. (2020). *KPMG Digital Transformation Playbook : Digital Transformation in the Saudi Levant Cluster*. 18.
- Kurniawan, Sigit. (2018, April 12). Cara Jitu Menganalisis Lanskap Bisnis Era Kekinian. Diakses dari <https://marketeers.com/cara-jitu-menganalisis-lanskap-bisnis-era-kekinian/>
- Kusumawardani, N., Soerachman, R., Laksono, A. D., Indrawati, L., Sari, P., dan Paramita, A. (2015). Penelitian Kualitatif di Bidang Kesehatan. In *Book* (Vol. 53, Issue 9).
- Latief, H. (2013). Filantropi dan Pendidikan Islam di Indonesia. *Jurnal Pendidikan Islam UIN Sunan Gunung Djati*, 28(1), 123-139.
- Lei, Z., dan Jing, Y. (2016). Study on human resource reform in the digital transformation. *Proceedings of the 2016 Joint International Information Technology, Mechanical and Electronic Engineering*, 471-477.
- Liu, B., dan Zhang, M. (2016). Philanthropy in China. *Journal of International Business Ethics*, 9(1/2), 58–71.

<https://search.proquest.com/docview/1897672015?accountid=14338%0Ahttps://tilburguniversity.on.worldcat.org/atoztitles/link?genre=article&issn=19401485&title=Journal+of+International+Business+Ethics&volume=9&issue=1%2F2&date=2016&atitle=Philanthropy+in+Chi>

- Łobejko, S. (2020). Digital transformation and innovativeness of enterprises. *Optimum. Economic Studies*, 2(100), 36–46. <https://doi.org/10.15290/oes.2020.02.100.03>
- MacKenzie, M. K. (2020). Democratic philanthropy. *Contemporary Political Theory*. <https://doi.org/10.1057/s41296-020-00431-3>
- Maclean, M., Harvey, C., Maclean, M., dan Harvey, C. (2020). Crafting Philanthropic Identities. In *The Oxford Handbook of Identities in Organizations* (Issue January). <https://doi.org/10.1093/oxfordhb/9780198827115.013.8>
- Marita, L. S. (2015). Cyber Crime dan Penerapan Cyber Law dalam Pemberantasan Cyber Law di Indonesia. *Cakrawala-Jurnal Humaniora*, 15(2)
- Mergel, I., Edelman, N., dan Haug, N. (2019). Defining digital transformation: Results from expert interviews. *Government Information Quarterly*, 36(4), 101385. <https://doi.org/10.1016/j.giq.2019.06.002>
- Nahrkhalaji, S. S., Shafiee, S., Shafiee, M., dan Hvam, L. (2019). Challenges of Digital Transformation: The Case of the Non-profit Sector. *IEEE International Conference on Industrial Engineering and Engineering Management, 2019-Decem*(December), 1245–1249. <https://doi.org/10.1109/IEEM.2018.8607762>
- Newland, K., Terrazas, A., dan Munster, R. (2010). Diaspora Philanthropy : Private Giving and Public Policy Diaspora Philanthropy : Private Giving and Public Policy. *Migrants, Migration, and Development Program*.
- Nurdiyanti, A., dan Suryadi, K. (2019). *Digital Philanthropy in Indonesia: Strengthening Civic Virtue for Digital Citizens*. 317(IConProCS), 139–143. <https://doi.org/10.2991/iconprocs-19.2019.28>
- OECD. (2018). Implications of The Digital Transformation for The Business Sector. Diakses dari <https://www.oecd.org/sti/ind/digital-transformation-business-sector-summary.pdf>
- O’Grady, J., dan Roberts, P. (2019). The digital transformation of irish non-profit organisations. *CEUR Workshop Proceedings*, 2563, 388–399.
- Permana, Fuji E. (2021, May 24). Enam Hari, UAH Kumpulkan Rp 30 Milyar Untuk Palestina, diakses dari <https://www.republika.co.id/berita/qlqlz335/enam-hari-uah-himpun-rp-30-miliar-untuk-palestina>
- Petronzio, Matt. (2013, March 23). Digital Philanthropy: What's New in Non-Profit Fundraising? Diakses dari <https://mashable.com/2013/03/26/non-profit-fundraising/>

- Putnam, R. D. (1995). Bowling Alone: America's Declining Social Capital. *Journal of Democracy*. <https://doi.org/10.1353/jod.1995.0002>
- Rahmawati, Y. (2019). E-filantropi : Studi Media Pergeseran Altruisme Islam Tradisional Menuju Filantropi Online Integratif. *Jurnal Dakwah Dan Komunikasi*, 13(2), 167–186.
- Rizky, Fahreza. (2021, April 5). Realisasi Baru 21,7 Persen, Wapres: Implementasi Zakat 2021 Perlu Ditingkatkan. Diakses dari <https://www.idxchannel.com/syariah/realisasi-baru-217-persen-wapres-implementasi-zakat-2021-perlu-ditingkatkan>
- Rudito, P., dan Sinaga, M. F. (2017). *Digital Mastery, Membangun Kepemimpinan Digital Untuk Memenangkan Era Disrupsi*. Gramedia Pustaka Utama.
- Satori, Djam'an. (2007). Metode Penelitian Kualitatif (Matakuliah Analisis Penelitian Kualitatif). Bandung: Sekolah Pascasarjana Universitas Pendidikan Indonesia
- Schwertner, K. (2017). Digital transformation of business. *Trakia Journal of Science*, 15(Suppl.1), 388–393. <https://doi.org/10.15547/tjs.2017.s.01.065>
- Sekaran, U., dan Bougie, R. (2016). *Research Methods for Business* (Seventh Ed). Wiley.
- Somantri, G. R. (2005). Gumilar Rusliwa Somantri. *Makara, Sosial Humaniora*, 9(2), 57–65. <https://media.neliti.com/media/publications/4388-ID-memahami-metode-kualitatif.pdf>
- Sugiyono. (2010). *Metode Penelitian Kuantitatif dan Kualitatif dan R&D*. ALFABETA Bandung.
- Supriyanto, B. (2021, March 1). Potensi Zakat Rp233,8 Triliun, Muhammadiyah Apresiasi Survei Lazismu. Diakses dari <https://finansial.bisnis.com/read/20210301/231/1362228/potensi-zakat-rp2338-triliun-muhammadiyah-apresiasi-survei-lazismu>.
- Swa, Divusi. (2019). Digital Mastery Report: Digital Mastery Positioning (Quantitative & Qualitative Analysis)
- Sweetkind-Singer, J. (2013). Digital philanthropy: Increasing access through donor collaboration. *Journal of Map and Geography Libraries*. <https://doi.org/10.1080/15420353.2013.768190>
- Tabrizi, B., Lam, E., Gerard, K., dan Irvin, V. (2019). *REPRINT H04TO3 PUBLISHED ON HBR.ORG Digital Transformation Is Not About Technology*.
- Taufik, T., dan Ayuningtyas, E. A. (2020). Dampak Pandemi Covid 19 Terhadap Bisnis Dan Eksistensi Platform Online. *Jurnal Pengembangan Wiraswasta*, 22(01), 21-32.
- Thorne McAlister, D., dan Ferrell, L. (2002). The role of strategic philanthropy in marketing strategy. *European Journal of Marketing*, 36(5/6), 689–705.

<https://doi.org/10.1108/03090560210422952>

- Utoyo, Indra. (2019). Sharing Session: Step by Step Towards World Digital Philanthropy Institution. Makalah pada Indonesia Future Leaders (IFL) Rumah Zakat
- Utoyo, Indra. (2020). Rumah Zakat: Strategic Thinking & Decision Thinking in Crisis. Makalah pada Indonesia Future Leaders (IFL) Rumah Zakat
- Verina, N., dan Titko, J. (2019). Digital transformation: conceptual framework. *In International Scientific Conference Contemporay Issues in Business, Management and Economics Engineering., May.* <https://doi.org/10.3846/cibmee.2019.073>
- Vveinhardt, J., dan Zygmantaite, R. (2015). Impact of Social Context on Strategic Philanthropy: Theoretical Insight. *Procedia - Social and Behavioral Sciences, 214*(June), 1165–1173. <https://doi.org/10.1016/j.sbspro.2015.11.737>
- WINGS (Worldwide Initiatives for Grantmaker Support). (2018, May). Lanskap Global Filantropi. Diakses dari <https://filantropi.or.id/download/lanskap-global-filantropi/>
- Westerman, G., Bonnet, D., dan McAfee, A. (2014). The Nine Elements of Digital Transformation Opinion & Analysis. *MIT Sloan Management Review, 55*(3), 1–6. <http://www.capgemini.com/resources/digital->
- Westerman, G., Bonnet, D., dan McAfee, A. (2014). *Leading digital: Turning technology into business transformation.* Harvard Business Press.
- Willcoxson, L., dan Millett, B. (2000). The management of organisational culture. *Australian Journal of Management & Organisational Behaviour, 3*(2), 91–99.
- Yuswohady. (2015). *Value Innovator.* Diakses dari <https://www.yuswohady.com/2015/05/31/value-innovator/>
- Yuswohady, Rachmaniar, A., Brilian, G. (2020). *5 Digital Consumer Megashifts.* invent.ure Knowledge
- Zakat, Rumah (2018). Annual Report
- Zakat, Rumah (2019). Annual Report
- Zakat, Rumah (2020). Annual Report
- Zakat, Rumah (2020). World Digital Philanthropy: Exponential Growth for Global Impact. Dokumen Internal
- Zamili, M. (2015). Menghindar dari Bias: Praktik Triangulasi dan Kesahihan Riset Kualitatif. *LISAN AL-HAL: Jurnal Pengembangan Pemikiran dan Kebudayaan, 9*(2), 283-304.
- Zhou, H., dan Ye, S. (2019). Fundraising in the Digital Era: Legitimacy, Social Network, and Political Ties Matter in China. *Voluntas.* <https://doi.org/10.1007/s11266-019-00112-9>
- Zineb, K., dan Bouchaib, B. (2020). General approach for formulating a digital

transformation strategy. *Journal of Computer Science*, 16(4), 493–507.  
<https://doi.org/10.3844/JCSSP.2020.493.507>

### **Wawancara**

Anriani. (2021, February 17). Wawancara Transformasi Digital Rumah Zakat, aplikasi Zoom

Candra, Luky (2021, February 10). Wawancara Transformasi Digital Rumah Zakat, aplikasi Zoom

Efendi, Nur. (2021, March 5). Wawancara Transformasi Digital Rumah Zakat, aplikasi Zoom

Mulyani, Siti (2021, February 17). Wawancara Transformasi Digital Rumah Zakat, aplikasi Zoom

Mujiyanto, Ali (2021, February 24). Wawancara Transformasi Digital Rumah Zakat, aplikasi Zoom

Nugraha, Irvan (2021, Maret 3). Wawancara Transformasi Digital Rumah Zakat, aplikasi Zoom

Pamungkas, Joko (2021, February 10). Wawancara Transformasi Digital Rumah Zakat, aplikasi Zoom

Sovni, Azlia (2021, February 24). Wawancara Transformasi Digital Rumah Zakat, aplikasi Zoom