## **FOREWORD**

Assalamualaikum Warahmatullahi Wabarakatuh, Alhamdulillahirabbil-alamin. Praise and gratitude to God Almighty for giving His grace and guidance so that the author can complete the Final Project which is one of the requirements in the last year of the author's undergraduate study at the Industrial Engineering Undergraduate Study Program, Faculty of Industrial Engineering, Telkom University.

On this occasion, the author would like to thank:

- 1. Allah SWT, The Most Gracious and Merciful God, who always gives Hisgrace and guidance.
- 2. Beloved family, Mama, Papa, Mbak, Adek and Adek Esi who always support and pray for.
- 3. Mr. Ir. Wiyono, M.T as Advisor 1 who has provided a lot of useful knowledge and input for the work of the author's final project.
- 4. Mrs. Sheila S.T., M.T. as Advisor 2 who has provided a lot of knowledgeand useful input for the work of the author's final project.
- 5. Mas Galih as Sales Service and General Affair Manager FT TBBMPertamina who has been the author's resource person in doing the final project.
- 6. Priti aurora friends, Wike, Ecak, Emus, Tampsquin who always support and provide entertainment so that the writer always feels entertained.
- 7. Last but not least, I wanna thank me, I wanna thank me for believing in me, I wanna thank me for doing all this hard work, I wanna thank me for having no days off. I wanna thank me for never quitting, I wanna thank me for always being a giver, and trying to give more than t receive, I wanna thank me for trying to do more right than wrong.

The author realizes that in the implementation of the final project and writing is still far from perfect. So, constructive criticism and suggestions are highlyexpected for future improvements.