

DAFTAR SINGKATAN

| Singkatan | Nama | Pemakaian pertama kali pada halaman |
|-----------|--|---|
| IT | <i>Information Technology</i> | 3 |
| UML | <i>Unified Modelling Language</i> | 4 |
| SI | System Informasi | 5 |
| SDM | Sumber Daya Manusia | 9 |
| BPI | <i>Business Process Improvement</i> | 9 |
| HCD | <i>Human Centered Design</i> | 9 |
| NAU | <i>Nielsen's Attributes of Usability</i> | 9 |
| BPR | <i>Business Process Reengineering</i> | 14 |
| DFD | <i>Data Flow Diagram</i> | 19 |
| ERD | <i>Entity Relationship Diagram</i> | 19 |
| SDLC | <i>System Development Life Cycle</i> | 20 |
| UI | <i>User Interface</i> | 28 |
| UX | <i>User Experience</i> | 28 |
| ACD | <i>Activity Centered Design</i> | 32 |
| SUS | <i>System Usability Scale</i> | 37 |
| DC | <i>Digital Capabilities</i> | 40 |
| DL | <i>Digital Leadership</i> | 40 |
| NVA | <i>Non - Value Added</i> | 76 |
| BVA | <i>Business Value Added</i> | 76 |
| RVA | <i>Real Value Added</i> | 76 |