

ABSTRACT

Services in an organization are the main values that need to be considered. Moreover, dormitory services have a high level of interaction with residents. If there are still many problems and obstacles found in the implementation of these services. The giant factor is the manual recording process and the very traditional information process. This made many people appear, starting from the wrong recording, misinformation about the condition of the room, loss of goods, until the information that entered the dormitory was not well informed. The purpose of this project is to provide accurate information to an information system that can help automate the process of recording and loading that information. If you want to build this system, we will make a prototype to provide information from the Telkom University Student Management Section to be able to participate in building the application. This system helps to use more optimal and appropriate information for Mobile Applications for Telkom University Dormitory Services.

Keywords: Digital, Automatic, Information Systems, Helpdesk, Interaction