ACKNOWLEDGMENT

1. I express sincere appreciation to my supervisors Professor The Houw Liong and Adiwijaya. MSc for the guidance throughout the research.

2. I want to say thanks also to Mr. Suyanto and Untari Novia Wisesty.

3. Later my gratitude is to my juries for the useful suggestion. They are Dr. Deni Saepudin, ZKA Baizal MSc, and Ari Ardiyanti MT

4. After that, I want to say thank you also to the graduate administration officer Rie Handayani and Vita for all your patience in facing me when I was a graduate student.

5. Last but not least, I want express gratitude to Informatics IT Telecom Faculty for the scholarship.