

DAFTAR PUSTAKA

- [1] Buku Panduan Standard Maintenance Prosedur Sentral 5ESS, PT. TELKOM
- [2] Divisi Pelatihan PT. Telekomunikasi Indonesia UPLATDA JAKARTA
- [3] INTERNATIONAL 5ESS®-2000 SWITCH, **PENGENALAN SISTEM 5ESS®-2000 SWITCH, (BUKU 1) Lucent Technologies – TELKOM Training Centre**
- [4] Modul. 10 : TEORI TRAFIK by Uke Kurniawan Usman Lab. SISKOM – STT Telkom, uku@stttelkom.ac.id
- [5] PEDOMAN ANALISA NETWORK, Direktorat Operasi dan Pemasaran, PT Telekomunikasi Indonesia, Tbk.
- [6] **STDI 5ESS** Generic 10.1 STANDARD OPERATION PROCEDURE, (SOP) buku 2 UNIT PENGELOLA NETWORK REGIONAL DIVRE II JAKARTA Tahun 2000