

ABSTRACT

Digitalization in Sindangresmi village is an initiative that aims to improve the quality of community services and information through the development of a website-based information system. This research aims to investigate the implementation of digitalization in Sindangresmi village and measure its impact on improving the quality of services and information provided. The qualitative research approach is conducting in-depth interviews with related parties and analyzing data collected from village website users. The study results show that the digitalization of Sindangresmi village has succeeded in improving the quality of services by increasing the accessibility of information to the village community. The community can easily access information about public services, community empowerment programs, social activities, and others through the village website. In addition, the website also provides interactive facilities that enable the public to actively participate in the decision-making process. With village digitalization, the efficiency of village administrative processes has also increased, so that the time and costs required for accessing public services can be minimized. Although there are several obstacles, such as limited internet access in rural areas, efforts are being made to overcome these problems. Overall, the digitalization of Sindangresmi village has positively impacted the quality of services and information provided to the community and strengthened community participation and empowerment in local decision-making.

Keywords: Village Digitalization, Website, Information System, Sindangresmi