

Abstract

The Laundry Place Finder application is a service designed to facilitate laundry customers, especially Telkom University students. The application addresses common customer issues, such as not knowing the exact completion time of their laundry due to the lack of progress updates, the difficulty in finding suitable laundry services due to their abundance, and the challenge of locating distant laundry facilities. Therefore, a mobile-based User Interface (UI) design was developed using the User Centered-Design (UCD) method, which emphasizes user involvement. The testing process utilized the Sistem Usability Scale (SUS) for evaluating the UI design's feasibility. The aim is to assist laundry customers in easily booking laundry services and accessing the necessary information.

Keywords: user interface, user centered-design, laundry location search application, sistem usability scale
