

TABLE OF CONTENT

APPROVAL PAGE.....	i
ORIGINALITY STATEMENT SHEET.....	ii
PREFACE	iii
ABSTRAK.....	v
ABSTRACT	vi
LIST OF TABLES.....	ix
LIST OF FIGURES.....	ix
CHAPTER 1 INTRODUCTION.....	1
1.1. Research Object Overview.....	1
1.1.1 PT KAI (Persero) Profile	1
1.2 Research Background	2
1.3 Problem Statement	10
1.4 Research Purpose	11
1.5 Benefit of Research.....	11
1.6 Research Systematic	11
CHAPTER II LITERATURE REVIEW	13
2.1 Theory and Previous Research.....	13
2.1.1 Rail Transportation	13
2.1.2 Productivity.....	13
2.2 Previous Research	20
2.3 Framework	41
CHAPTER III RESEARCH METHOD	42
3.1 Types of research.....	42
3.2 Variable Operations	44
3.3 Research Stages	47
3.4. Population.....	48
3.5 Data Collection and Data Sources	49
3.6. Data Analysis Technique.....	49

3.7	Productivity Level Using Malmquist Productivity Index	50
CHAPTER IV RESEARCH RESULT AND DISCUSSION		51
4.1	Descriptive Analysis	51
4.2	Result	53
4.2.1	Productivity at PT Kereta Api Indonesia (Persero).....	54
4.3	Discussion	60
CHAPTER V CONCLUSION AND SUGGESTION		63
5.1	Conclusion	63
5.2	Suggestion	63
REFERENCES		65
APPENDIX.....		69

LIST OF TABLES

Table 1.1 Rail Transport Traffic Movements PT KAI (<i>Persero</i>).....	6
Table 2.2 Previous Research	25
Table 3. 1 Research Characteristic	43
Table 3.2 Operational Definition.....	44
Table 4.1 Statistic Descriptive Result of input variable and Output variable of PT KAI (<i>Persero</i>)	51
Table 4.2 Annual Average Value in the Malmquist Index of PT Kereta Api Indonesia (<i>Persero</i>)	54

LIST OF FIGURES

Figure 1.1 Logo of PT KAI.....	2
Figure 1. 2 Number of Railway Accidents , 2015 – 2021	4
Figure 1.3 Number of Revenue , 2011-2021	5
Figure 2.1 Framework of Productivity of PT KAI (<i>Persero</i>).....	41