

DAFTAR GAMBAR

Gambar II.3 Standarisasi Internasional SquaRE	12
Gambar II.3.1 Karakteristik Kualitas Penggunaan Standar	16
Gambar II.3.2 Sub-Karakteristik dari Software Product Quality Standar	18
Gambar III.1 Model Konseptual	33
Gambar IV.1.1 Logo PT Telkom	51
Gambar IV.1.2 Tampilan Sistem Nota Dinas Elektronik (NDE) PT Telkom	53
Gambar IV.1.3 Proses Bisnis Sistem Nota Dinas Elektornik NDE.....	53
Gambar IV.1.4 Proses Bisnis Surat Masuk Sistem Nota Dinas Elektronik	53
Gambar IV.1.5 Proses Bisnis Surat Keluar Sistem Nota Dinas Elektronik	54
Gambar IV.3.1 Diagram Hasil Kuesioner <i>Effectiveness Text Editor</i>	60
Gambar IV.3.2 Scatter Plot Hasil Kuesioner <i>Effectiveness Text Editor</i>	60
Gambar IV.3.3 Diagram Hasil Kuesioner <i>Effectiveness Draft Surat</i>	61
Gambar IV.3.4 Scatter Plot Hasil Kuesioner <i>Effectiveness Draft Surat</i>	62
Gambar IV.3.5 Diagram Hasil Kuesioner <i>Effectiveness Performa Sistem</i>	62
Gambar IV.3.6 Scatter Plot Hasil Kuesioner <i>Effectiveness Performa Sistem</i>	63
Gambar IV.3.7 Diagram Hasil Kuesioner <i>Freedom from Risk Remember me</i>	64
Gambar IV.3.8 Scatter Plot Hasil Kuesioner <i>Freedom from Risk Remember Me</i>	64
Gambar IV.3.9 Diagram Hasil Kuesioner <i>Context Coverage</i>	65
Gambar V.1.1 Input Data Excel ke SPSS.....	67
Gambar V.1.1.2 Memilih Menu <i>Bivariate Correlation</i>	67
Gambar V.1.1.3 Memindahkan <i>File Item</i> ke <i>Items</i>	68
Gambar V.1.1.4 List Variable yang Dipindahkan.....	68
Gambar V.1.2.1 Gambar Menu Reabilitas Analisis	70
Gambar V.1.2.2 Memindahkan <i>File Item</i> ke <i>Items</i> Variabel Reability	71
Gambar V.1.2.3 <i>Items</i> Variabel Reabilitas	71
Gambar V.1.2.4 Hasil <i>Alpha Cronbach</i> Instrumen <i>Effectiveness</i>	72
Gambar V.1.2.5 Hasil <i>alpha cronbach</i> instrumen <i>Freedom From Risk</i>	73
Gambar V.1.2.6 Hasil <i>Alpha Cronbach</i> Instrumen <i>Context Coverage</i>	73
Gambar V.3.1 Hasil dari Seluruh Dimensi <i>Quality In Use</i>	81