ACKNOWLEDGMENTS

The author would never reach this point without the prayers, efforts, assistance, and encouragement from various parties, either directly or indirectly. Therefore, the author would like to express the deepest gratitude and thanks to:

- 1. Almighty God, who always gives blessings and His grace that never ends in the writer's life. Provides the elegance of health, patience, and happiness so that the author can finish the work of this thesis.
- 2. The author's family who always prays, cares, gives love, support, and provides endless motivation and enthusiasm for the writer to finish this thesis.
- 3. Mr. Dr. Muhammad Imam Nashiruddin., S.T., M.T., as the first supervisor, and Mr. Dr. Nachwan Mufti Adriansyah., S.T., M.T., as the second supervisor who always guides, provides input, direction, motivation, and encouragement to the author in completing this thesis.
- 4. Mr. Ir. Subagiyo, M.T as Head of the Tanjung Priok Port Authority, Mr. Adis Alfiawan, Head of Sub-Directorate for Arranging Spectrum Allocations for Fixed and Land Mobile Services, Ministry of Communications and Information Technology and as PT. Pelabuhan Indonesian. I would like to express my sincere thanks for the assistance during the work on this thesis.
- 5. The big family of PT. PLN Icon Plus, especially to work colleagues who accompanied the writers in writing this thesis: Mellysha, Siska, Afifah, Salsabila, and Shelly. Thank you for providing a lot of learning, laughter, experience, and all forms of support and motivation during the work on this thesis.
- 6. Fakhri Mauludin, always provides assistance, support, enthusiasm, and motivation to the author so that the writer can complete this thesis.
- 7. All lecturers and academics of Telkom University cannot be mentioned one by one. Much appreciated for the knowledge and experience that has been given. Hopefully, it will be a good deed and become beneficial knowledge.
- 8. Moreover, all parties that cannot be mentioned one by one thank you for the support and prayers that have been given so far.