

DAFTAR ISI

ABSTRAK	i
<i>ABSTRACT</i>	ii
LEMBAR PENGESAHAN	iii
LEMBAR PERNYATAAN ORISINALITAS	iv
KATA PENGANTAR	v
DAFTAR ISI	vi
DAFTAR GAMBAR	ix
DAFTAR TABEL	x
DAFTAR LAMPIRAN	xii
BAB I PENDAHULUAN	1
I.1 Latar Belakang	1
I.2 Perumusan Masalah	4
I.3 Tujuan Penelitian	4
I.4 Batasan Penelitian	5
I.5 Manfaat Penelitian	5
I.6 Sistematika Penulisan	5
BAB II TINJAUAN PUSTAKA	7
II.1 Tata Kelola Teknologi Informasi	7
II.2 Manajemen Risiko	7
II.3 Perbandingan Kerangka Kerja	9
II.4 COBIT 2019	10
II.4.1 <i>Implementation Roadmap</i>	11
II.4.2 <i>Design Factor</i>	13
II.4.3 <i>Focus Area</i>	15

II.4.4 <i>Capability Level</i>	16
II.5 Domain COBIT 2019	17
II.5.1 EDM03	17
II.5.2 APO12.....	18
II.6 Penelitian Terdahulu	19
BAB III METODOLOGI PENELITIAN.....	21
III.1 Model Koseptual	21
III.2 Sistematika Penyclasaan Masalah	25
III.3 Pengumpulan Data	26
III.4 Teknik Pengumpulan Data	27
III.5 Analisis Data	28
II.5.1 Teknik Prioritas <i>Design Factor</i>	29
III.5.2 <i>Capability Assessment</i>	29
III.5.3 Perhitungan <i>Capability Level Assessment</i>	30
III.5.4 <i>Gap Analysis and Potential Improvement</i>	31
III.5.5 <i>Risk Matrix</i>	31
III.5.5 <i>Roadmap Implementation</i>	32
III.6 Evaluasi Hasil Penellitian.....	32
III.6.1 Uji Validitas	32
III.6.2 Uji Akurasi.....	33
BAB IV ANALISIS DATA	34
IV.1 Fase 1 - <i>Recognise Need to Act</i>	34
IV.2 Fase 2 - <i>Asses Current State</i>	34
IV.2.1 Hasil <i>Capability Assessment</i>	35
IV.3 Fase 3 - <i>Define Target State</i>	36
IV.3.1 COBIT 2019 <i>Design Factor</i>	36

IV.3.2 Hasil <i>Design Factor</i>	48
IV.3.3 <i>GAP Analysis</i>	49
BAB V Rekomendasi dan Perancangan.....	52
V.1 Fase 4 - <i>Build Improvement</i>	52
V.2 <i>Potential Improvement</i>	52
V.3 <i>Risk Matrix</i>	58
V.3.1 Analisis Risiko.....	59
V.4 <i>Detailing Improvement</i>	61
V.4.1 <i>People Aspect</i>	62
V.4.2 <i>Process Aspect</i>	64
V.4.3 <i>Technology Aspect</i>	95
V.5 <i>Roadmap</i> - Rencana Implementasi Rekomendasi	97
BAB VI KESIMPULAN DAN SARAN	102
VI.1 Kesimpulan	102
VI.2 Saran.....	103
Daftar Pustaka	104
Lampiran	106