

## DAFTAR PUSTAKA

- Abdul, A., Ibnurozi, J., Santi, R., Gunawan, C. E., Informasi, S., Sains, F., Teknologi, D., Raden, U., & Palembang, F. (2020). Analisis Pengukuran Usability Pada Situs Badan Pusat Statistik Provinsi Sumatera Selatan Dengan Menggunakan Metode Webuse. Dalam *Journal of Information Technology Ampera* (Vol. 1, Nomor 2). <https://journal-computing.org/index.php/journal-ita/index>
- Abdurrahman, L., Mulyana, R., Telekomunikasi, J., Buah, T., Bandung, B., & Barat, J. (2022). Pemodelan Nilai Teknologi Informasi Menggunakan Structural Equation Modeling (SEM). Dalam *Jurnal Ilmiah Penelitian dan Pembelajaran Informatika* (Vol. 07).
- Alemayehu, F. K., Tveterås, S. L., & Kumbhakar, S. C. (2021). *Effects of Management Practices on Firm Performance in the Hospitality Sector*. <https://ssrn.com/abstract=3970215>
- Alsetoohy, O., Ayoun, B., Arous, S., Megahed, F., & Nabil, G. (2019). *Intelligent Agent Technology: What Affects Its Adoption In Hotel Food Supply Chain Management?* *Journal of Hospitality and Tourism Technology*, 10(3), 317–341. <https://doi.org/10.1108/JHTT-01-2018-0005>
- Amin, N. F., Garancang, S., & Abunawas, K. (2023). Konsep Umum Populasi Dan Sampel Dalam Penelitian. *Jurnal Kajian Islam Kontemporer*.
- Ann, A., Alfa, G., Rachmatin, D., & Fitriani, A. (2017). Analisis Pengaruh Faktor Keputusan Konsumen Dengan Structural Equation Modeling Partial Least Square. <http://jabar.bps.go.id/linkTabelStatis/view/id/74>
- Ardiansyah, I. (2019). Pengaruh Harga Dan Fasilitas Terhadap Keputusan Berkunjung Wisatawan Di Taman Impian Jaya Ancol Jakarta Dengan Metode *Structural Equation Modeling*.
- Arifani, R., Anugrah, M. A., & Tasdik, K. (2022). Konsep dan Aplikasi Sistem ERP: Model Chapter Report. Dalam *Jurnal Wahana Informatika (JWI)* (Vol. 1, Nomor 1).
- Aurelia, T., & Perdana, H. (2020). Penerapan Structural Equation Modeling Partial Least Square Pada Kepuasan Masyarakat Terhadap Pelayanan Publik Kepolisian Kalimantan Barat.
- Azaliah, N., Bakar, A., Deraman, Z., Tarmiji, M. F., Yusoff, R., & Kama, N. (2020). *International Journal Of Innovation In Enterprise System Workplace Digitalization in Public Sector Organization Towards Operational Effectiveness: Current Landscape, Issues and Challenges*. <https://ijies.sie.telkomuniversity.ac.id/index.php/IJIES/index>
- Azima, Y. F., Azizah, A. H., & Witjaksono, R. W. (2019). Analisis Penerimaan Pengguna Terhadap Sistem ERP Pada Fungsi *After Sales* Menggunakan Model *Technology Acceptance Model 2* (TAM2) (Studi Kasus : PT. Wijaya

- Toyota Dago). *Jurnal Rekayasa Sistem & Industri (JRSI)*, 6(02), 65. <https://doi.org/10.25124/jrsi.v6i02.328>
- Cintia, D., Putri, G., Wahjoe Witjaksono, R., & Idawicaksakti, M. D. (2018). *Information System Design Based On Enterprise Resource Planning Using Account Payable Module Sap Information System Design Based On Enterprise Resource Planning Using Account Payable Module Sap With ASAP Method In PT. Len Industri (Persero). International Journal of Innovation in Enterprise System*, 2(01), 34–44.
- Deelert, J. (2020). *The Influence Of Technology-Organization-Environment (Toe) Framework On Firm Performance With Erp Cycle Implementation*.
- Dube, T., Van Eck, R., & Zuva, T. (2020). *Review Of Technology Adoption Models And Theories To Measure Readiness And Acceptable Use Of Technology In A Business Organization. Journal of Information Technology and Digital World*, 02(04), 207–212. <https://doi.org/10.36548/jitdw.2020.4.003>
- Febriani, S. (2022). Analisis Deskriptif Standar Deviasi.
- Febriantika, A., Puspa Sari, R., Fashanah Hadining, A., Ronggo Waluyo, J. H., Karawang, K., & Barat, J. (2020). Analisis Pengaruh Aspek Technology-Organization-Environment dalam Financial Technology terhadap Financial Inclusion UMKM Karawang.
- Firmansyah, D., & Dede. (2022). Teknik Pengambilan Sampel Umum dalam Metodologi Penelitian: *Literature Review. Jurnal Ilmiah Pendidikan Holistik (JIPH)*, 1(2), 85–114. <https://doi.org/10.55927>
- Giorgi, F. M., Ceraolo, C., & Mercatelli, D. (2022). *The R Language: An Engine for Bioinformatics and Data Science*. Dalam *Life* (Vol. 12, Nomor 5). MDPI. <https://doi.org/10.3390/life12050648>
- GuestPro. (2023). Tentang Kami. [guestpro.id](http://guestpro.id).
- Habsy, B. A. (2017). Seni Memahami Penelitian Kuliitatif Dalam Bimbingan Dan Konseling : Studi Literatur. *Jurnal Konseling Andi Matappa*.
- Hair, J. F., Ringle, C. M., & Sarstedt, M. (2011). *PLS-SEM: Indeed a silver bullet. Journal of Marketing Theory and Practice*, 19(2), 139–152. <https://doi.org/10.2753/MTP1069-6679190202>
- Hamzah, Muh. Q., Tinungki, G. M., & Herdiani, E. T. (2022). *SEM (Structural Equation Modelling) Analysis Using PLS (Partial Least Square) Method on Poverty Data in Indonesia. International Research Journal of Advanced Engineering and Science*, 7(4), 131–135.
- Haryono, H. S., & Wardoyo, P. (2012). *Structural Equation Modeling Untuk Penelitian Manajemen Menggunakan AMOS* 18.00. [www.ptipu.blogspot.com](http://www.ptipu.blogspot.com)

- Hasan, G., Br Sembiring, A. W., Hamidah, R. N., Estefania, E., & Noorliana, E. (2022). Penerapan Sistem ERP pada UMKM Zevenstore Di Kota Batam. *Jesya*, 5(2), 2025–2037. <https://doi.org/10.36778/jesya.v5i2.784>
- Henseler, J., & Sarstedt, M. (2013). *Goodness-of-Fit Indices For Partial Least Squares Path Modeling*. *Computational Statistics*, 28(2), 565–580. <https://doi.org/10.1007/s00180-012-0317-1>
- Hikmah, Y., & Hikmah, I. R. (2022). Perhitungan Cadangan Klaim Dengan Metode Chain Ladder Menggunakan Excel Dan Rstudio
- Husnul, N. R. I., Prasetya, E. R., Sadewa, P., Ajimat, & Purnomo, L. I. (2020). Statistik Deskriptif. [www.unpam.ac.id](http://www.unpam.ac.id)
- Indriani, W. O. N. (2022). Pengaruh *Advertising & Sales Promotion* Melalui Facebook Ads Terhadap Volume Penjualan. 2(6). <https://doi.org/10.36418/comserva.v2i6.374>
- Janna, N. M. (2021). Konsep Uji Validitas Dan Reliabilitas Dengan Menggunakan Spss.
- Joven, A., Oktarianto, E., & Zai, I. (2022). *ERP Implementation at PT. Main Building Vista Irvin*. <https://journal.unismuh.ac.id/index.php/profitability>
- Kasiulevičius, V., Šapoka, V., & Filipavičiūtė, R. (2006). *Sample Size Calculation In Epidemiological Studies*. Dalam *Gerontologija* (Vol. 7, Nomor 4).
- Khoirunnisa, L., & Kurniawan, F. (2019). Sains, Aplikasi, Komputasi dan Teknologi Informasi Sistem Informasi Geografis Pemetaan Komoditas Pertanian dan Informasi Iklim Berbasis Slim Framework (Vol. 1, Nomor 1).
- Koksalmis, G. H., & Damar, S. (2022). *An Empirical Evaluation of a Modified Technology Acceptance Model for SAP ERP System*. *EMJ - Engineering Management Journal*, 34(2), 201–216. <https://doi.org/10.1080/10429247.2020.1860415>
- Kourouthanassis, P., Pateli, A., & Nikopoulou, M. (2024). *The Role of Organizational Innovativeness and Size on Information and Communication Technology (ICT) Adoption During COVID-19*. *Tourism*, 72(1), 40–55. <https://doi.org/10.37741/t.72.1.4>
- Kumar, A., & Krishnamoorthy, B. (2020). *Business Analytics Adoption in Firms: A Qualitative Study Elaborating TOE Framework in India*. *International Journal of Global Business and Competitiveness*, 15(2), 80–93. <https://doi.org/10.1007/s42943-020-00013-5>
- Malik, S., Chadhar, M., Vatanasakdakul, S., & Chetty, M. (2021). *Factors affecting the organizational adoption of blockchain technology: Extending the technology–organization– environment (TOE) framework in the Australian context*. *Sustainability (Switzerland)*, 13(16). <https://doi.org/10.3390/su13169404>
- Marikyan, D. (2023). *Unified Theory of Acceptance and Use of Technology*.

- Marliana, R. R. (2020). *Partial Least Squares-Structural Equation Modeling Pada Hubungan Antara Tingkat Kepuasan Mahasiswa Dan Kualitas Google Classroom Berdasarkan Metode Webqual 4.0*. 16(2), 174–186. <https://doi.org/10.20956/jmsk.v%vi%i.7851>
- Martias, L. D. (2021). Statistika Deskriptif Sebagai Kumpulan Informasi. *Fihris: Jurnal Ilmu Perpustakaan dan Informasi*, 16(1), 40. <https://doi.org/10.14421/fhrs.2021.161.40-59>
- Mathews, B., & Collin-Vézina, D. (2019). *Child Sexual Abuse: Toward a Conceptual Model and Definition*. Dalam *Trauma, Violence, and Abuse* (Vol. 20, Nomor 2, hlm. 131–148). SAGE Publications Ltd. <https://doi.org/10.1177/1524838017738726>
- Morawiec, P., & Sołtysik-Piorunkiewicz, A. (2023). *ERP System Development for Business Agility in Industry 4.0—A Literature Review Based on the TOE Framework*. *Sustainability (Switzerland)*, 15(5). <https://doi.org/10.3390/su15054646>
- Muhson, A. (2022). Analisis Statistik dengan SmartPLS: *Path Analysis, Confirmatory Factor Analysis, & Structural Equation Modeling*.
- Nasution, A. R. S. (2021). Identifikasi Permasalahan Penelitian. Dalam *ALACRITY: Journal Of Education* (Vol. 1, Nomor 2). <http://lpppipublishing.com/index.php/alacrity>
- Nguyen, T. H., Le, X. C., & Vu, T. H. L. (2022). *An Extended Technology-Organization-Environment (TOE) Framework for Online Retailing Utilization in Digital Transformation: Empirical Evidence from Vietnam*. *Journal of Open Innovation: Technology, Market, and Complexity*, 8(4). <https://doi.org/10.3390/joitmc8040200>
- Nugraha, B. S. P., & Masithoh, D. (2023). *Partial Least Squares-Structural Equation Modeling, Kebiasaan Baru Masa Pandemi Covid 19 Dan Perubahan Perilaku Konsumen Terhadap Penguatan Karakter Sociopreneur*. *Jurnal Economina*, 2(6), 1233–1246. <https://doi.org/10.55681/economina.v2i6.593>
- Nur Cahyo, K., & Riana, E. (2019). Perancangan Sistem Informasi Pengelolaan Kuesioner Pelatihan Pada PT Brainmatics Cipta Informatika. Dalam *Journal of Information System Research (JOSH)* (Vol. 1, Nomor 1).
- Nurdaya, B., Sholahuddin, M., & Kuswati, R. (2023). Transformasi Digital Berbasis *Enterprise Resource Planning (ERP)* Dalam Pengelolaan Marketplace Umkm. 7(2), 2023.
- Octaviany, V., & Rohman, M. A. (2023). Jurnal Aplikasi Teknik Sipil Analisis Faktor Yang Mempengaruhi Kesuksesan Proyek Kerjasama Pemerintah Badan Usaha (KPBU) Berkelanjutan di Jalan Tol Menggunakan Metode PLS-SEM (Vol. 21, Nomor 3).
- Pateli, A., Mylonas, N., & Spyrou, A. (2020). *Organizational Adoption Of Social Media In The Hospitality Industry: An Integrated Approach Based On DIT*

- And TOE Frameworks. *Sustainability (Switzerland)*, 12(17).  
<https://doi.org/10.3390/su12177132>
- Pranatawijaya, V. H., Widiatry, W., Priskila, R., & Putra, P. B. A. A. (2019). Penerapan Skala Likert dan Skala Dikotomi Pada Kuesioner Online. *Jurnal Sains dan Informatika*, 5(2), 128–137. <https://doi.org/10.34128/jsi.v5i2.185>
- Purwaningrum, H., & Syamsu, M. N. (2021). *Hospitality Industry*.
- Purwanto, A., & Sudargini, Y. (2021). *Partial Least Squares Structural Suation Modeling (PLS-SEM) Analysis for Social and Management Research: A Literature Review. Journal of Industrial Engineering & Management Research*, 2(4). <https://doi.org/10.7777/jiemar.v2i4>
- Putra Primanda, R., Alwi, A., & Mustikasari, D. (2021). *url : http://studentjournal.umpo.ac.id/index.php/komputek* Data Mining Seleksi Siswa Berprestasi Untuk Menentukan Kelas Unggulan Menggunakan Metode K-Means Clustering (Studi Kasus Di Mts Darul Fikri). <http://studentjournal.umpo.ac.id/index.php/komputek>
- Rahayu, R., & Day, J. (2015). *Determinant Factors of E-commerce Adoption by SMEs in Developing Country: Evidence from Indonesia*.
- Rahmat, F., Ngadengon, Z., Shakirah, N., & Zawawi, M. (2020). Perbandingan Alat Pengekstrakan Data Teks Janaan Pengguna (*A Comparison of Text Data Extraction Tool Using User Generated Content*) (Vol. 17, Nomor 3). <https://web.whatsapp.com>
- Rawash, H. N., & Al-Tall, R. M. (2020). *E-Business Successful Adoption across Hotel Industry in Jordan Raad Meshall Al-Tal Directorate of Personal Data Protection E-Business Successful Adoption across Hotel Industry in Jordan. International Journal of Advanced Science and Technology*, 29(8s), 1638–1649. <https://www.researchgate.net/publication/341135477>
- Riefky, M., & Hamidah, W. N. (2019). Pemodelan SEM PLS pada Faktor-Faktor yang Mempengaruhi Kepuasan Layanan Mahasiswa Fakultas Ekonomi UNIPA Surabaya. <http://snhrp.unipasby.ac.id/>
- Risdiyanto, C. F., Inan, D. I., Wurarah, R. N., & Fenetiruma, O. A. (2024). Analisis Faktor-faktor Pendukung dan Penghambat Beralih Mengadopsi *Mobile Banking* di Papua Barat Memanfaatkan PLS-SEM dan Perspektif Status *Quo Bias*. *MALCOM: Indonesian Journal of Machine Learning and Computer Science*, 4(2), 637–646. <https://doi.org/10.57152/malcom.v4i2.1289>
- Rizana, A. F., & Ramadhan, F. (2020). Penerapan *Agent-Based Simulation* dalam Memprediksi Penggunaan Berkelanjutan Sistem ERP. *Jurnal Teknologi Informasi dan Ilmu Komputer*, 7(2), 303–312. <https://doi.org/10.25126/jtiik.2020721817>
- Rizkyah, H. A., & Herwanto, D. (2023). Pengembangan Sistem Informasi *Enterprise Resource Planning* untuk PT. ABC dengan Metode *Waterfall* di PT. Hashmicro Solusi Indonesia. VIII(3).

- Robinson, S., Birta, G. A. L. G., Tolk, A., & Wagner, G. (2015). *Conceptual Modeling: Definition, Purpose And Benefits*.
- Samarasinghe, D., Suwandaarachchi, M., & Illangasinghe, S. D. (2021). *Impact Of ERP Implementation On Employee Performance In Hospitality Sector: Role Of Management Capabilities*. *MERCon 2021 - 7th International Multidisciplinary Moratuwa Engineering Research Conference, Proceedings*, 95–100. <https://doi.org/10.1109/MERCon52712.2021.9525662>
- Sanchez, G. (2013). *PLS Path Modeling with R*. [www.gastonsanchez.com](http://www.gastonsanchez.com)
- Santosa, P. I. (2018). *Metode Penelitian Kuantitatif: Pengembangan Hipotesis dan Pengujiannya Menggunakan SmartPLS*.
- Saputra, E., & Misfarian. (2013). *Analisis Penerimaan Sistem Informasi Manajemen Rumah Sakit Umum Daerah Bangkinang Menggunakan Metode Technology Acceptance Model (TAM)*.
- Sayginer, C., & Ercan, T. (2020). *Understanding Determinants Of Cloud Computing Adoption Using An Integrated Diffusion Of Innovation (DOI)-Technological, Organizational And Environmental (TOE) Model*. *Humanities & Social Sciences Reviews*, 8(1), 91–102. <https://doi.org/10.18510/hssr.2020.8115>
- Setiyani, L., & Rostiani, Y. (2021). *Analysis of E-Commerce Adoption by SMEs Using the Technology-Organization-Environment (TOE) Model: A Case Study in Karawang, Indonesia*. *International Journal Of Science*. <http://ijstm.inarah.co.id>
- Sholikhah, A. (2016). *Statistik Deskriptif Dalam Penelitian Kualitatif*.
- Sugiono, Nordjanah, & Wahyu, A. (2020). *Uji Validitas dan Reliabilitas Alat Ukur SG Posture Evaluation*.
- Surachman, A. (2008). *Analisis Penerimaan Sistem Informasi Perpustakaan (Sipus) Terpadu Versi 3 Di Lingkungan Universitas Gadjah Mada (UGM)*
- Suriani, N., Risnita, & Jailani, M. S. (2023). *Konsep Populasi dan Sampling Serta Pemilihan Partisipan Ditinjau Dari Penelitian Ilmiah Pendidikan*. *IHSAN: Jurnal Pendidikan Islam*. <http://ejournal.yayasanpendidikandzurriyatulquran.id/index.php/ihsan>
- Sutrisno, E. Y., Choliq Hidayat, A., & Sutanto, A. (2023). *Pemanfaatan E-Commerce Dan Property Management System Dalam Kegiatan Bisnis Perhotelan Di Era Revolusi Industri 4.0*
- Tornatzky, L. G., & Fleischer, M. (1990). *The Processes Of Technological Innovation*. Lexington, Mass. : Lexington Books.
- Uddin, Md. A., Alam, M. S., & Mamun, A. Al. (2020). *A Study of the Adoption and Implementation of Enterprise Resource Planning (ERP): Identification of Moderators and Mediator*.

- Valdebenito, J., & Quelopana, A. (2019). *Conceptual Model for Software as a Service (SaaS) Enterprise Resource Planning (ERP) Systems Adoption in Small and Medium Sized Enterprises (SMEs) Using the Technology-Organization-Environment (T-O-E) Framework*. *Advances in Intelligent Systems and Computing*, 918, 143–152. [https://doi.org/10.1007/978-3-030-11890-7\\_15](https://doi.org/10.1007/978-3-030-11890-7_15)
- Vasileva, S., & Yovkov, Y. (2021). *The Public Library As Health Information Resource*. <https://www.researchgate.net/publication/355482396>
- Waisaka, W., Sonata, V., Marninda, C., Wijaya, C., Liong, S., Mega Dwi Handayani, A., Cuandra, F., Zai, I., & Bisnis dan Manajemen, F. (2022). Konsep Penerapan Manajemen Rantai Pasok dan Sistem ERP pada Minimarket Tanison. Dalam *Keuangan dan Akuntansi (MEKA)* (Vol. 3, Nomor 2). <http://ejurnal.poltekkutaraja.ac.id/index.php/meka>
- Widyaningdyah, A. U. (2019). Implementasi *Enterprise Resource Planning* Dan Proses Akuntansi: Studi Eksploratori Pada Perusahaan Manufaktur Skala Besar. *Journal of Business and Information Systems (e-ISSN: 2685-2543)*, 1(2), 89–102. <https://doi.org/10.36067/jbis.v1i2.25>
- Wynn, M., & Jones, P. (2022). *IT Strategy in the Hotel Industry in the Digital Era. Sustainability (Switzerland)*, 14(17). <https://doi.org/10.3390/su141710705>
- Yam, J. H., & Taufik, R. (2021). Hipotesis Penelitian Kuantitatif. 3(2).
- Zahra, N. A., Putri, A., Kamilah, I., & Racana Kuslaila, N. (2023). Analisis Pengukuran Faktor Adopsi Teknologi Ecommerce Pada Pelaku Umkm Menggunakan Framework Toe.