

DAFTAR PUSTAKA

- Alex, A. (2022). *People Process Technology Framework in Software Engineering – How to Measure & Implement It?* <https://waydev.co/people-process-technology-framework/>
- Alsheddi, A., Sharma, D., & Talukder, M. (2020). Impact of Users' Socio-Cultural and Religious Orientation on Government Resource Planning (GRP) Systems Usage in Saudi Arabia. *IEEE Access*, 8, 122722–122735. <https://doi.org/10.1109/ACCESS.2020.3006866>
- Aziza, S., & Rahayu, G. H. N. N. (2019). Implementasi Sistem Enterprise Resource Planning Berbasis Odo Modus Sales Dengan Metode Rad Pada PT XYZ. *Journal Industrial Servicess*, 5(1). <https://doi.org/10.36055/jiss.v5i1.6503>
- Balance, F. (2022). What is Government Resource Planning (GRP) Software? [Free Balance]. *What Is Government Resource Planning (GPR)?* <https://freebalance.com/en/blog/pfm/what-is-government-resource-planning-grp/#:~:text=Government%20Resource%20Planning%20%28GRP%29%20systems%20helps%20governments%20manage,ultimately%20resulting%20in%20enhanced%20service%20delivery%20to%20citizens.>
- Computer Science Department, Doctor of Computer Science, Bina Nusantara University, Jakarta, Indonesia., Wijaya*, S. F., Prabowo, H., Management Department, Bina Nusantara Business School Undergraduate Program, Bina Nusantara University, Jakarta, Indonesia, Kosala, R. R., Computer Science Department, Faculty of Computing and Media, Bina Nusantara University, Jakarta, Indonesia., Meyliana, & Information Systems Department, School of Information Systems, Bina Nusantara University, Jakarta, Indonesia. (2020). A Readiness Assessment Model for ERP Implementation. *International Journal of Recent Technology and Engineering (IJRTE)*, 8(5), 3142–3146. <https://doi.org/10.35940/ijrte.E6551.018520>
- Damanik, M. P., & Purwaningsih, E. H. (2017). E-Government Dan Aplikasinya Di Lingkungan Pemerintah Daerah (Studi Kasus Kualitas Informasi Website Kabupaten Bengkalis Propinsi Riau). *Jurnal Studi Komunikasi dan Media*, 21(2), 151. <https://doi.org/10.31445/jskm.2017.210202>
- Dewi, M. A. A., Hidayanto, A. N., Purwandari, B., Kosandi, M., & Budi, N. F. A. (2018). *Smart City Readiness Model based on Technology- Organization- Environment (TOE) Framework and Its Effect on Adoption Decision.*
- Fan, Y., Chen, J., Shirkey, G., John, R., Wu, S. R., Park, H., & Shao, C. (2016). Applications of structural equation modeling (SEM) in ecological studies:

- An updated review. *Ecological Processes*, 5(1), 19.
<https://doi.org/10.1186/s13717-016-0063-3>
- Farrugia, P., Petrisor, B. A., Farrokhyar, F., & Bhandari, M. (2009). *Research questions, hypotheses and objectives*.
- Ferbia, T. Q. (2018). Analisis Penggunaan Sistem ERP untuk Transformasi Proses Bisnis Studi Kasus: Supermarket Bangunan dan Furniture. *JUTIM (Jurnal Teknik Informatika Musirawas)*, 3(2), 74–82.
<https://doi.org/10.32767/jutim.v3i2.313>
- Firmansyah, A. M., Febrian, M. D., Haryono, H., & Amrozi, Y. (2020). Analisis Pemanfaatan Software ERP Berbasis Open Source untuk Inovasi Pembelajaran. *JASIEK (Jurnal Aplikasi Sains, Informasi, Elektronika dan Komputer)*, 2(1). <https://doi.org/10.26905/jasiek.v2i1.3750>
- Fitria, N. J. L. (2020). *Penerapan Work From Home Dan Work From Office Dengan Absensi Online Sebagai Implikasi E-Government Di Masa New Normal*. 14.
- Ghaffari, F., Gharaee, H., & Arabsorkhi, A. (2019). Cloud Security Issues Based on People, Process and Technology Model: A Survey. *2019 5th International Conference on Web Research (ICWR)*, 196–202.
<https://doi.org/10.1109/ICWR.2019.8765295>
- Ghafoori, N. (Ed.). (2009). Organisational e-readiness in the built environment: People, process, technology. In *Challenges, Opportunities and Solutions in Structural Engineering and Construction* (0 ed., pp. 987–990). CRC Press. <https://doi.org/10.1201/9780203859926-175>
- Hair, J. F., Hult, G. T. M., Ringle, C. M., Sarstedt, M., Danks, N. P., & Ray, S. (2021). *Partial Least Squares Structural Equation Modeling (PLS-SEM) Using R: A Workbook*. Springer International Publishing.
<https://doi.org/10.1007/978-3-030-80519-7>
- Hevner, A. R., March, S. T., Park, J., & Ram, S. (2004). *Design Science in Information Systems Research*.
- Hubler, H. (2022). *A Definitive Guide To People Process Technology Framework*. <https://medium.com/@hubler/a-definitive-guide-to-people-process-technology-framework-bfd10824638c>
- Khanduri. (2022). *People Process Technology (PPT) Framework: Guide*. <https://document360.com/blog/people-process-technology-framework/>
- Kumorotomo, W. (2010). *Kegagalan Penerapan E-Government Dan Kegiatan Tidak Produktif Dengan Internet*.
- Muhardi Saputra, Berlian Maulidya Izzati, & Jannatul Rahmadiani. (2021). The Acceptance of Government Resource Planning System Using UTAUT 2. *Jurnal Sistem Informasi*, 17(1), 1–19.
<https://doi.org/10.21609/jsi.v17i1.1010>
- Novita, D. (2016). *Implementasi E-Government Di Indonesia*.

- Nugraha, J. T. (2018). *E-Government Dan Pelayanan Publik (Studi Tentang Elemen Sukses Pengembangan E-Government Di Pemerintah Kabupaten Sleman)*. 2.
- Nugroho, R. A. (2020a). Kajian Analisis Model E-Readiness Dalam Rangka Implementasi E-Government. *Masyarakat Telematika Dan Informasi : Jurnal Penelitian Teknologi Informasi dan Komunikasi*, 11(1), 65. <https://doi.org/10.17933/mti.v11i1.171>
- Nugroho, R. A. (2020b). Kajian Analisis Model E-Readiness Dalam Rangka Implementasi E-Government. *Masyarakat Telematika Dan Informasi : Jurnal Penelitian Teknologi Informasi dan Komunikasi*, 11(1), 65. <https://doi.org/10.17933/mti.v11i1.171>
- Olmstead, L. (2023). *The People, Process, Technology (PPT) Framework*. <https://whatfix.com/blog/people-process-technology-framework/>
- Ordiyasa, I. W. (2015). *Kegagalan Penerapan E-Government Di Negara-Negara Berkembang*.
- Priyono, D. (2016a). *Metode Penelitian Kuantitatif*.
- Priyono, D. (2016b). *Metode Penelitian Kuantitatif*.
- Prodan, M., Prodan, A., & Purcarea, A. A. (2015). Three New Dimensions to People, Process, Technology Improvement Model. In A. Rocha, A. M. Correia, S. Costanzo, & L. P. Reis (Eds.), *New Contributions in Information Systems and Technologies* (Vol. 353, pp. 481–490). Springer International Publishing. https://doi.org/10.1007/978-3-319-16486-1_47
- Rahimi, R. (2017). Customer relationship management (people, process and technology) and organisational culture in hotels: Which traits matter? *International Journal of Contemporary Hospitality Management*, 29(5), 1380–1402. <https://doi.org/10.1108/IJCHM-10-2015-0617>
- Riani, D., Putri, G. A. A., & Pratama, I. P. A. E. (2021). E-Readiness Sistem Informasi Pemerintahan Daerah (SIPD) Menggunakan Metode Technology Acceptance Model (TAM) (Studi Kasus Dinas Komunikasi dan Informatika Kabupaten Gianyar). *JITTER : Jurnal Ilmiah Teknologi dan Komputer*, 2(3), 503. <https://doi.org/10.24843/JTRTI.2021.v02.i03.p09>
- Robinson, S., Arbez, G., Birta, L. G., Tolk, A., & Wagner, G. (2015). Conceptual modeling: Definition, purpose and benefits. *2015 Winter Simulation Conference (WSC)*, 2812–2826. <https://doi.org/10.1109/WSC.2015.7408386>
- Saleh, M. F., Abbad, M., & Al-Shehri, M. (2013). *ERP Implementation Success Factors in Saudi Arabia*.
- Santosa, P. I. (2018). *Metode Penelitian Kuantitatif: Pengembangan Hipotesis dan Pengujiannya Menggunakan SmartPLS*.
- Santoso, I. (2021). *Metode Penelitian Kuantitatif*.

- Santoso, I., & Madiistriyatno, H. (2021). *Metodologi Penelitian Kuantitatif*.
- Schumacker, R. E., & Lomax, R. G. (2010). *A Beginner's Guide to Structural Equation Modeling*. 532.
- Shafi, K., Ahmad, U. S., Nawab, S., Bhatti, W. K., Shad, S. A., Hameed, Z., Asif, T., & Shoaib, F. (2019). Measuring Performance Through Enterprise Resource Planning System Implementation. *IEEE Access*, 7, 6691–6702. <https://doi.org/10.1109/ACCESS.2018.2884900>
- Silalahi, M., Napitupulu, D., & Patria, G. (2015). *Kajian Konsep Dan Kondisi E-Government Di Indonesia*.
- Simon, B. (2019). *Everything You Need to Know about the People, Process, Technology Framework*. <https://www.smartsheet.com/content/people-process-technology>
- Soja, E., & Soja, P. (2017a). Exploring Root Problems in Enterprise System Adoption From an Employee Age Perspective: A People-Process-Technology Framework. *Information Systems Management*, 34(4), 333–346. <https://doi.org/10.1080/10580530.2017.1366218>
- Soja, E., & Soja, P. (2017b). Exploring Root Problems in Enterprise System Adoption From an Employee Age Perspective: A People-Process-Technology Framework. *Information Systems Management*, 34(4), 333–346. <https://doi.org/10.1080/10580530.2017.1366218>
- Sugiyono, Prof. Dr. (2017). *Statistika Untuk Penelitian*. Alfabeta.
- Suherman, D. (2020). Penyelenggaraan E-government di Kabupaten Bandung Sebagai Upaya Meningkatkan Kualitas Pelayanan Publik. *Jurnal Pemikiran Administrasi Negara*, Vol 12 No. 2, 11.
- Susanto, T. D. (2018). *Government Resource Planning (GRP): Potensi dan Tantangannya di Indonesia*.
- Triandini, E., Satria Wijaya, I. G. N., & Suniantara, K. P. (2023). Analysis of Technology Adoption by SMEs Using Technology Organization Environment Model. *Journal of System and Management Sciences*, 13(2). <https://doi.org/10.33168/JSMS.2023.0216>
- Venables, W. N., Smith, D., N., & the R Core Team. (2024). *An Introduction to R*.
- Vom Brocke, J., Hevner, A., & Maedche, A. (Eds.). (2020). *Design Science Research. Cases*. Springer International Publishing. <https://doi.org/10.1007/978-3-030-46781-4>
- Widodo, J., & Kusnan, K. (2023). Mapping and Analyzing E-Government Sentiments in Local Governments in Indonesia. *Society*, 11(2), 434–457. <https://doi.org/10.33019/society.v11i2.558>
- Wijaya, S. F., Prabowo, H., Gaol, F. L., & Meyliana, M. (2021a). Enterprise Resource Planning Readiness Assessment for Determining the Maturity Level of ERP Implementation in the Industry in Indonesia. *Advances in*

- Science, Technology and Engineering Systems Journal*, 6(1), 538–549.
<https://doi.org/10.25046/aj060159>
- Wijaya, S. F., Prabowo, H., Gaol, F. L., & Meyliana, M. (2021b). Enterprise Resource Planning Readiness Assessment for Determining the Maturity Level of ERP Implementation in the Industry in Indonesia. *Advances in Science, Technology and Engineering Systems Journal*, 6(1), 538–549.
<https://doi.org/10.25046/aj060159>
- Yunita, N. P. (2018). *Kondisi Terkini Perkembangan e-Government di Indonesia: Praktik Pemerintah dan Persepsi Publik*.
- Zahra, N. A., Putri, A., Kamilah, I., & Kuslaila, N. R. (2023). Analisis Pengukuran Faktor Adopsi Teknologi E-Commerce Pada Pelaku Umkm Menggunakan Framework TOE. *Prosiding Seminar Nasional Teknologi dan Sistem Informasi*, 3(1), 12–20. <https://doi.org/10.33005/sitasi.v3i1.558>