

DEDICATION

This thesis is compiled with the support of my family. I praise GOD and thanks to all who have helped, directed, and supported this work. I dedicate the work to my beloved parents

YUHELDI and AYU WIDIYA YANTI.

Finally this thesis is dedicated to all informatics students in the world. I hope that this research may provide valuable contribution in Computer Science.

ACKNOWLEDGMENTS

This thesis is compiled with the effort, help, and support from both students and lecturers. I would like to express my deepest gratitude and thanks to:

1. God Almighty, Allah S.W.T, for His mercy and grace, enabled me to complete this research successfully.
2. My beloved parents, Yuheldi, A.Md.Kep., S.Hum., Ayu Widiya Yanti and my brothers and sisters, dr. Ritsa Nastafiruka, Muhammad Rakha, S.T., and brother-in-law Andi Agus Salim, S.H., LL.M. who never stop praying for me and providing extraordinary support, has enabled me to survive until now..
3. My mentor Dade Nurjanah, S.T., M.T., Ph.D., has guided me even outside of working hours. I got a lot of valuable knowledge from her.
4. My examiners Dr. Ir. Moch. Arif Bijaksana, M.Tech., Dr. Arie Ardiyanti Suryani, S.T., M.T., and Dr. Yanti Rusmawati, who have provided suggestions and feedback on this research.
5. All lecturers and employees of the Faculty of Informatics, Telkom University, for their knowledge and service during my master's studies at Telkom University.
6. My beloved Raissa Arifah Mamunto, S.Ak. QRM0, who always provides support-motivation for working, and teaches English which helps writers easily in making reports and presentations for thesis defense.
7. My comrades in arms in residency, a place to complain and always provide encouragement and motivation. Thank you to Kak Ifah, Kak Trya, Saskia, Aje, Bintang, Labib, Bella and my other residency friends.
8. My best friends Alfian Nur Ardhi, S.Kom., Reyhan Abby Wahyu Ibrahim, S.Kom., Vita Rahmadayanti, Arreza Nandriati Fahma, who always providing support in both joy and sorrow.