

PREFACE

The author prays all praise and gratitude to the presence of Lord Jesus Christ because of His abundant blessings and guidance the author was able to complete the Mini Thesis as one of the requirements for passing the bachelor's degree in international ICT Business study program. In this research, the author received a lot of guidance, criticism, suggestions, and motivation, as well as enormous prayers from various parties. Therefore, the author would like to thank:

1. Mrs. Puspita Wulansari S.P., M.M., Ph.D. as my supervisor of this thesis as well as a guardian lecturer who has helped and guided the author a lot.
2. Mrs. Ratih Hendayani S.T., M.M., Ph.D. as Head of the Telecommunication and Informatics Business Management Study Program, Faculty of Economics and Business, Telkom University.
3. My beloved parents, whom the author usually calls mama and papa, and my beloved family, who always prayed for me, took the time to provide support via telephone after work, and provided love and valuable advice from the start until the end of completion this mini thesis.
4. My beloved siblings and all the family who always pray for me and support me. Especially to Angie Moraintan Siahaan who always takes time to listen author's vents during the completion of this mini thesis.
5. Febe Diatri Pampanglola as the author's best friend, who always listen to the writer's vents, provide assistance, and always take the time to support the author during the process until completing this thesis.
6. My beloved best friends, We Slay especially Abigail, Amel, and Zahria. Also Naomi and Thesa. And my beloved family in Bandung, Sehat, Dea, Vani, and Tamara, who always stay with author, give support and motivate to do this mini thesis.
7. Nicholas Gunadi as the author's partner, who always take time to help, contribute, give support, who always listen to the author's vents during the process of this mini thesis.

In writing this thesis, the author realizes that this practical work internship report is still far from perfect due to limited knowledge. Therefore, criticism and suggestions will be accepted and used as learning to develop better writers in the future.