

ABSTRACT

Financial management plays a pivotal role in the sustainability and growth of the hospitality industry. In a competitive and dynamic environment, effective financial management enables hotels to control expenditures, meticulously plan budgets, and optimize revenue through strategic pricing and promotions.

During the internship, the author was directly involved in various financial activities, including daily cash management, financial reporting, budget supervision, and internal audit processes. This hands-on experience provided deep insights into the strategic role of the Finance Department in supporting operational efficiency and managerial decision-making.

Moreover, the utilization of technology, such as digital-based financial information systems, proved to enhance accuracy, transparency, and effectiveness in financial management. These technological tools facilitate real-time data analysis and reporting, contributing to more informed and timely financial decisions.

This report is expected to serve as a reference for students and stakeholders in understanding financial management practices in the international hospitality industry, emphasizing the importance of integrating technology into hotel financial systems. Through a comprehensive understanding of the Finance Department's role and technological applications, it is anticipated that more effective and adaptive financial strategies can be developed to navigate the dynamics of the global hospitality industry.

Keywords: Finance Department, Financial Management, Technology