

**PENGELOLAAN MASALAH LAYANAN IT DENGAN
APLIKASI PROBLEM MANAGEMENT (STUDI KASUS IT
SERVICE DESK TELKOM UNIVERSITY)**

***IT SERVICE PROBLEM MANAGEMENT APPLICATION
(CASE STUDY IT SERVICE DESK TELKOM UNIVERSITY)***

Penulis

Jovan Yapius Yusuf

NIM 6703220001



Dosen Pembimbing 1

Kastaman, S.T., M.M.

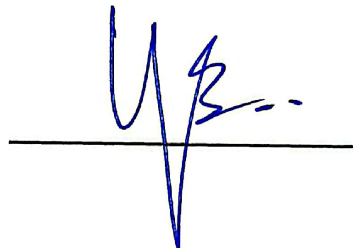
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Dosen Pembimbing 2

Dr. Nelsi Wisna, S.E., M.Si.

NIP 11710039



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