

## DAFTAR TABEL

|                                                                       |    |
|-----------------------------------------------------------------------|----|
| Tabel 2- 1. Ringkasan Penelitian Terdahulu.....                       | 8  |
| Tabel 2- 2. Skala Likert.....                                         | 26 |
| Tabel 2- 3. Kriteria Penilaian Model Pengukuran.....                  | 28 |
| Tabel 2- 4. Kriteria Penilaian Model Struktural.....                  | 29 |
| Tabel 3- 1. Kerangka Instrument.....                                  | 34 |
| Tabel 4- 1. Karakteristik Berdasarkan Jenis Kelamin.....              | 46 |
| Tabel 4- 2. Karakteristik Berdasarkan Usia .....                      | 46 |
| Tabel 4- 3. <i>Outer Loading</i> .....                                | 53 |
| Tabel 4- 4. <i>Average Variance Extracted (AVE)</i> .....             | 55 |
| Tabel 4- 5. Validitas Diskriminan <i>Fornell-Larcker</i> .....        | 55 |
| Tabel 4- 6. <i>Cross Loading</i> .....                                | 56 |
| Tabel 4- 7. Reliabilitas Konstruk Pengguna <i>E-retribusi</i> .....   | 57 |
| Tabel 4- 8. <i>Cronbach's Alpha</i> Pengguna <i>E-retribusi</i> ..... | 58 |
| Tabel 4- 9. <i>F-Square</i> Pengguna <i>E-retribusi</i> .....         | 59 |
| Tabel 4- 10. <i>R-Square</i> Pengguna <i>E-retribusi</i> .....        | 60 |
| Tabel 4- 11. Koefisien Jalur Penggunaan <i>E-retribusi</i> .....      | 61 |
| Tabel 4- 12. <i>T-Statistic (Bootstraping)</i> .....                  | 62 |
| Tabel 4- 13. Model Fit.....                                           | 63 |
| Tabel 4- 14. Hipotesis Penelitian Penggunaan <i>E-retribusi</i> ..... | 64 |
| Tabel 4- 15 Hasil Penerimaan Hipotesis .....                          | 70 |