**ABSTRACT** 

In order to enter the era of globalization, in the period of fast or slow, the entire

network will be based on IP. Quality of Service (QoS) is an important thing to consider in a

communication system. Many of the considerations that need to be in a good quality score

on the network. Procurement of large bandwidth is one alternative, but it is becoming

ineffective because traffic is passed does not continually have a large amount of traffic. To

improve network performance that can be done for example by using Multi Protocol Label

Switching Differential Service (MPLS Diffserv) and Generalized Multi Protocol Label

Switching (GMPLS). These methods support to improve QoS in VoIP communications.

This final project will implement MPLS DiffServ technology and GMPLS in a

small network using GNS3 software as a router of MPLS Diffserv and GMPLS with VoIP

communication is used with the addition of UDP background traffic scenarios with

different sizes.

The Purpose of this thesis is to compare the QoS performance of MPLS Diffserv

with GMPLS method in VoIP communication. From the results of the implementation of

QoS parameter values obtained for both methods obtained the delay in the range 0 - 30.17

ms, jitter in the range 0 - 6.06 ms, packet loss at range 0 - 0.53% and throughput at range 0

- 20.71 Kbps. This indicates that the network performance has been well built and fit for

VoIP services.

Keywords: QoS, VoIP, MPLS Diffserv, GMPLS, background traffic

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